

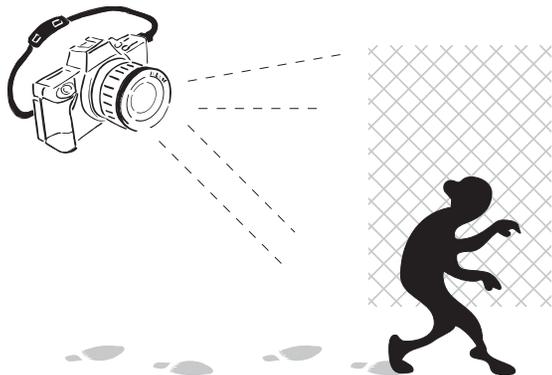
## Call the Police

Call the police and provide them with your observations of suspicious activity.



## What to consider suspicious activity:

- People climbing or cutting a fence
- People on top of water tanks
- Suspicious opening or tampering of buildings, equipment, or manhole covers
- People dumping or discharging material to a water reservoir
- People photographing or video taping utility facilities, equipment or structures
- Strangers hanging around locks or gates
- Personnel present at unusual hours
- Do not confront the person, simply report it to the local authorities right away.**



## Emergency Contacts:

**Local Emergency Response: 911**

**Police:**

**Fire:**

**Water Utility:**

**Drinking Water Watcher's contact:**



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Designed by L. Pohlod, Blue Sky Design, LLC

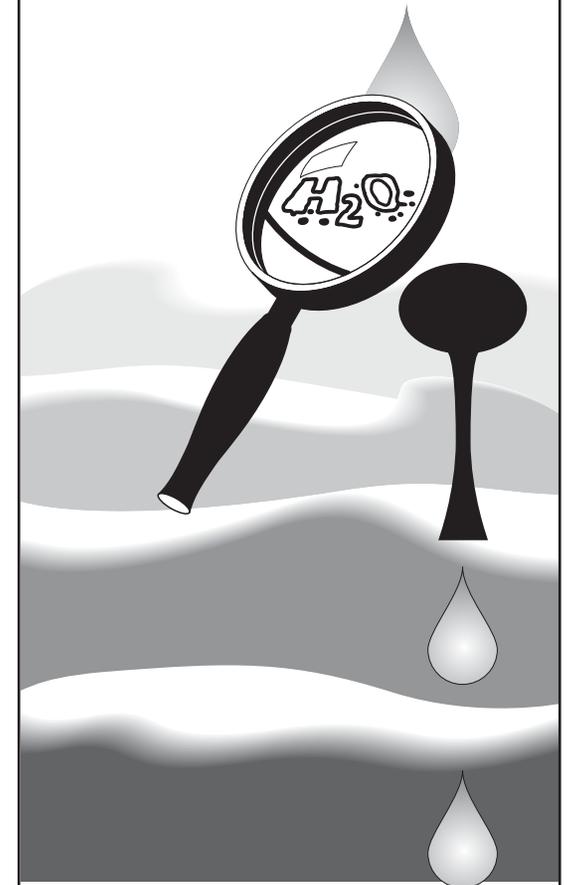


PUB-DG-075 2004

*For Citizens Joining a  
Neighborhood*



# Drinking Water Watchers Program



Wisconsin Department of Natural Resources  
Bureau of Drinking Water and Groundwater

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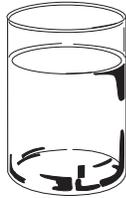
## **Why is there a need for a Drinking Water Watchers Program?**

Water Security is now a more prevalent concern than it has ever been before. Water security is a shared responsibility involving water suppliers, government, law enforcement and citizens. Homeland security is now being heightened and everyone can help by taking small steps. Citizens can be involved in homeland security by playing an important role in protecting our critical water resources.

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### **Concerning issues:**

Drinking water systems may be targets for terrorists and other potential criminals wanting to interrupt and cause harm to the community's water supplies and facilities.



Water utility facilities are often located in remote areas therefore the chance of getting caught while attempting to disrupt the system is small. Water collection systems cover great areas that are difficult to patrol and secure.



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### **Steps toward a solution:**

Citizens who participate in a common goal keep our water supply safe! The Drinking Water Watchers group will be educated in what to look for around the facility and what is considered suspicious activity.

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### **Who should be involved in the Drinking Water Watchers Program?**

Any resident who is concerned for the safety of the public water supply should get involved.

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### **How to get involved:**

First you need to contact your local water supplier and inform them of your name and contact information and let them know you want to be involved in the **Neighborhood Drinking Water Watchers Program!**

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### **Having a Drinking Water Watchers Program**

- Provides a way for citizens to recognize potential crime in the area of the water utility and implement prevention strategies.
- Gives the water system and citizens an increased sense of security.
- Gives residents the opportunity to become more familiar with the activities and citizens of the community.

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## **What do Drinking Water Watchers do?**

### **Recognize suspicious activity**

This program gives citizens the opportunity to become more familiar with their community. This will enable you to quickly recognize suspicious activity around your water utility opposed to the day to day operation of a water utility.



### **Describe suspicious activity**

**Documenting your observations based on the key elements needed, which are:**

- State the nature of the incident
- Identify yourself and your location
- Describe any vehicle/equipment involved (color, make, model, plate #)
- Describe the participants (number of people involved, gender, race, color of hair, clothing, weight, height)

