



444 21st Street South · La Crosse, Wisconsin · 54601

April 5, 2021

[Redacted]
2504 1ST AVE W
La Crosse, WI 54603

Subject: Revised Drinking Water Advisory
2504 1ST AVE W, La Crosse, WI 54603
Tax parcel # 4-346-0
Sampling Point # 346-0
Sampling Date(s): 11/09/2020 & 01/21/2021

Dear [Redacted]:

Based on recently issued DNR guidance (RR-131, attached), we have re-evaluated the private well sample results for your well. The test results for the sample collected at the above address on the above date(s) showed PFAS compounds at levels below the Wisconsin Department of Health Services (DHS) levels recommended for protecting health. **But, based on the DNR’s and DHS’s new Hazard Index guidance, the State of Wisconsin recommends that you not use your well water for drinking, cooking, brushing your teeth and irrigating vegetable and fruit gardens.**

The City is offering to provide bottled water delivered to your home for drinking, cooking, and brushing your teeth. The bottled water being provided by Culligan is bottled in Rothschild, WI from a municipal water system. Culligan’s source water is filtered and treated by carbon filter, reverse osmosis, distillation and other methods before it is bottled. It has been sampled for PFAS, and no PFAS was detected in the sample. There will be no cost to you for the bottled water. Please complete the attached form and mail or email it to The OS Group to make arrangements for having a water dispenser and bottles delivered to your home (email PFAS@theOSgrp.com). You may also complete this form online at www.cityoflacrosse.org/bottledwater . If you have any questions, please call The OS Group at (608) 668-2718 or email us at PFAS@theOSgrp.com.

You can also contact the DNR and DHS with questions about PFAS or the water sample results at the numbers provided below or go to the DNR webpage <https://dnr.wisconsin.gov/topic/PFAS/Campbell.html> .

<u>Questions about...</u>	<u>Agency</u>	<u>E-mail Address</u>
Soil & Groundwater Testing, Clean Up	DNR	DNRCampbellPFAS@wisconsin.gov
Drinking Water or Private wells	DNR	DNRCampbellPFAS@wisconsin.gov
Health Concerns	DHS	DHSEnvHealth@dhs.wisconsin.gov

On behalf of The City of La Crosse
The OS Group, LLC

Attachment: Bottled Water Acknowledgement
RR-131 DNR Guidance for temporary water for private well users affected by PFAS

BOTTLED WATER ACKNOWLEDGEMENT

2504 1ST AVE W, La Crosse, WI 54603

If you desire to accept the bottled water delivery, please complete and sign this form and return it to The OS Group at PFAS@TheOSgrp.com or mail to 444 21st St. S, La Crosse, WI 54601. You may also complete this form electronically on line at www.cityoflacrosse.org/bottledwater . Call 608-668-2718 with any question you may have.

As pre-caution for the protection of human health, the City of La Crosse (The City) will provide, on a temporary basis, bottled water for drinking, cooking and toothbrushing purposes at the above referenced address. The water will be delivered to your home or business by a commercial water delivery service. At the City's cost, a dispenser / cooler and regular deliveries of 5-gallon containers of water will be provided. The City reserves the right to dictate the conditions of delivery, such as minimum and maximum number of containers per delivery, frequency and timing of deliveries. The City reserves the right to periodically review whether The City should continue to provide bottled water, considering factors such as State and Federal standards and guidance, evolving knowledge and understanding of the sources, cause and responsibility for the contamination, new or reinterpreted test results, and the availability of more permanent or cost-effective sources of water for the above purposes. The City of La Crosse makes no warranty or representation regarding the suitability of the bottled water beyond those made by the commercial water delivery service.

All reusable or returnable equipment and supplies, such as the containers and cooler/dispenser, are the property of the commercial water delivery service or the City of La Crosse. By signing below, the Occupant of the above referenced property acknowledges that all reusable or returnable equipment and supplies shall be returned to the commercial water delivery service or the City of La Crosse upon request. The Occupant agrees to provide reasonable access for delivery of bottled water and pick up of reusable or returnable equipment and supplies. Occupant(s) acknowledges that they may be required to sign an agreement with the commercial water delivery service as a condition of receiving bottled water.

Check ownership:

_____ Owner-Occupant

_____ Occupant Only

Number of Occupants: _____

Signed: _____ Dated: _____

Printed Name: _____

Phone Number: (_____) _____

Guidance for temporary water for private well users affected by PFAS – Wis. Admin. Code ch. NR 738

When private well water is known to be contaminated with per- and poly- fluoroalkyl substances (PFAS) from a site or facility, as defined in Wisconsin Administrative Code (Wis. Admin. Code) ch. NR 700, the Wisconsin Department of Natural Resources (DNR) may be able to provide temporary emergency drinking water supplies to a well owner or user. The contamination must have resulted from either a hazardous substance discharge or environmental pollution.

When an affected party is eligible for state assistance, the DNR strives to provide the temporary drinking water supplies as quickly as possible.

Process and criteria for DNR issuance of an advisory

The DNR, after consultation with the Department of Health Services (DHS), must issue or approve a drinking water advisory before temporary, state-funded water may be provided to an affected party. The DNR relies on the DHS' expertise to provide advice on health-based risks. This only applies to private well water known to be contaminated with PFAS from a site or facility as defined in Wis. Admin. Code ch. NR 700.

In addition, one or more of the following conditions must exist before the DNR may issue an advisory under ch. NR 738, Wis. Admin. Code:

- Well water samples have concentrations for one or more PFAS substances that attain or exceed Wis. Admin. Code [ch. NR 140](#) groundwater enforcement standards for PFAS;
- Well water samples have concentrations of one or more PFAS that attain or exceed DHS-*recommended* groundwater standards (visit dhs.wisconsin.gov, search "[PFAS cycle 10](#)" and "[PFAS cycle 11](#)"); or

Definitions

“Site” means any area where a hazardous substance has been discharged (Wis. Admin. Code § NR 700.03(56)(b)) or any “waste site” as defined in Wis. Stat. § 292.01(21) and Wis. Admin. Code § NR 700.03(56)(a).

“Facility” means an “approved facility” as defined in Wis. Stat. § 289.01(3), including an “approved mining facility” as defined in Wis. Stat. § 292.01 and a “non-approved facility” as defined in Wis. Stat. § 289.01(24).

“Hazardous substance” means any substance or combination of substances including any waste of a solid, semisolid, liquid or gaseous form which may cause or significantly contribute to an increase in mortality or an increase in serious irreversible or incapacitating reversible illness or which may pose a substantial present to potential hazard to human health or the environment because of its quantity, concentration or physical, chemical or infectious characteristics. This term includes, but is not limited to, substances which are toxic, corrosive, flammable, irritants, strong sensitizers or explosives as determined by the department. (Wis. Stat. § 292.01(5))

“Environmental pollution” means the contaminating or rendering unclean or impure the air, land or waters of the state, or making the same injurious to the public health, harmful for commercial or recreational use, or deleterious to fish, bird, animal or plant life. (Wis. Stat. § 292.01(4))

“Advisory” means a written opinion, issued by the department, containing a specific descriptive reference to the well or water supply and recommending that the well or water supply not be used because of potential human health risks. (Wis. Stat. § NR 738.03(1))

- Well water samples have a cumulative risk hazard index (HI) for PFAS that attains or exceeds 1.0, DHS issued a site-specific drinking water advisory letter, or both of those have occurred. See DHS guidance on calculating the HI for PFAS.

The DNR may issue or approve an advisory under Wis. Admin. Code ch. NR 738 if any of the above-noted conditions are met for private well water impacted by a site or facility. The DNR will first ask the party responsible for the contamination to provide temporary, emergency drinking water to affected private water supply owners or users. The DNR will utilize this same process and criteria to advise the responsible party (RP) on whether temporary, emergency water should be provided or whether the water supply user should consume the contaminated drinking water.

No known or willing responsible party

If the RP is unknown, unable or unwilling to provide water to the eligible, affected residences, the DNR may contract with a private water supplier to provide temporary emergency drinking water to the property once the advisory is issued or approved by the DNR.

Prior to receiving water provided by the DNR, the affected party is required to sign an agreement for temporary water and provide the signed agreement to the DNR. The agreement describes responsibilities for the deposit on and proper maintenance of equipment provided as part of the temporary water supply service. It also gives the DNR permission to access the affected property at a time convenient for the property owner so that the DNR may conduct follow-up drinking water sampling while the emergency supplies are provided.

The DNR will continue to provide temporary supplies of emergency water to an affected person for up to six months from the date that an advisory is issued or approved (per Wis. Admin. Code ch. NR 738) or until one of the following occurs, whichever occurs first:

- The contaminated well has returned to an uncontaminated condition; or
 - Follow-up laboratory analysis of well water samples confirms that concentrations of contaminants of concern fall below DHS-recommended groundwater enforcement standards and/or the cumulative risk hazard index for PFAS falls below 0.8, whichever is more protective based on DHS-recommended standards.
- The DNR determines, after a study of the area around the affected property and additional laboratory analysis, that the well water contamination was caused by the property owner; or
- The contaminated private well has been permanently replaced by an uncontaminated well or some other satisfactory water supply; or
- One of the other ineligibility criteria established in Wis. Admin. Code ch. NR 738 applies.

The DNR may provide a variance to the six-month time limit, if needed, to protect human health.

Well Compensation Grant Program

Individuals issued an advisory according to the above criteria may be eligible for the Wisconsin's Well Compensation Grant program. State funding is limited, but attempts will be made to assist all eligible parties through the well compensation program. Additional information is available at dnr.wi.gov, search "well compensation grant program."

Homeowners that sample and analyze their own wells for PFAS

If you have sampled your own private well for PFAS and would like the DNR to review the results, you may contact the DNR:

Option 1: Call the DNR Hotline at 1-800-943-0003 between 7 a.m. – 10 p.m., seven days a week. Ask for the phone number of DNR’s private water supply specialist for your county.

Option 2: Go to dnr.wi.gov and search “private water supply specialist” to obtain contact information for the specialist in your county. Discuss your well water situation with the specialist over the phone. Share results of any lab tests you have obtained.

A visit to your property for follow-up sampling conducted by the DNR may be necessary based on the information you provide. Alternatively, if you are concerned about your private well water but none of the conditions above apply, you can contact an environmental laboratory to sample and test your water. When laboratory results are available, contact the DNR or your local health department to discuss the results. Contact information for your local health department can be found by visiting <https://www.dhs.wisconsin.gov/lh-depts/counties.htm>. A list of laboratories certified (or in the process of obtaining certification) by the state of Wisconsin to test for PFAS is available at dnr.wi.gov, search for “lab cert PFAS.”

This document is intended solely as guidance and does not contain any mandatory requirements except where requirements found in statute or administrative rule are referenced. Any regulatory decisions made by the Department of Natural Resources in any matter addressed by this guidance will be made by applying the governing statutes and administrative rules to the relevant facts.

The Wisconsin Department of Natural Resources provides equal opportunity in its employment, programs, services, and functions under an Affirmative Action Plan. If you have any questions, please write to Chief, Public Civil Rights, Office of Civil Rights, U.S. Department of the Interior, 1849 C. Street, NW, Washington, D.C. 20240.

This publication is available in alternative format (large print, Braille, etc.) upon request. Please call for more information. Note: If you need technical assistance or more information, call the Accessibility Coordinator at 608-267-7490 / TTY Access via relay - 711



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April 5, 2021

[REDACTED]
2513 1ST AVE E
La Crosse, WI 54603

Subject: Revised Drinking Water Advisory
2513 1ST AVE E, La Crosse, WI 54603
Tax parcel # 4-246-0
Sampling Point # 246-0
Sampling Date(s): 10/29/2020 & 01/21/2021

Dear [REDACTED]:

Based on recently issued DNR guidance (RR-131, attached), we have re-evaluated the private well sample results for your well. The test results for the sample collected at the above address on the above date(s) showed PFAS compounds at levels below the Wisconsin Department of Health Services (DHS) levels recommended for protecting health. **But, based on the DNR’s and DHS’s new Hazard Index guidance, the State of Wisconsin recommends that you not use your well water for drinking, cooking, brushing your teeth and irrigating vegetable and fruit gardens.**

The City is offering to provide bottled water delivered to your home for drinking, cooking, and brushing your teeth. The bottled water being provided by Culligan is bottled in Rothschild, WI from a municipal water system. Culligan’s source water is filtered and treated by carbon filter, reverse osmosis, distillation and other methods before it is bottled. It has been sampled for PFAS, and no PFAS was detected in the sample. There will be no cost to you for the bottled water. Please complete the attached form and mail or email it to The OS Group to make arrangements for having a water dispenser and bottles delivered to your home (email PFAS@theOSgrp.com). You may also complete this form online at www.cityoflacrosse.org/bottledwater . If you have any questions, please call The OS Group at (608) 668-2718 or email us at PFAS@theOSgrp.com.

You can also contact the DNR and DHS with questions about PFAS or the water sample results at the numbers provided below or go to the DNR webpage <https://dnr.wisconsin.gov/topic/PFAS/Campbell.html> .

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_____ Occupant Only

Number of Occupants: _____

Signed: _____ Dated: _____

Printed Name: _____

Phone Number: (_____) _____

Guidance for temporary water for private well users affected by PFAS – Wis. Admin. Code ch. NR 738

When private well water is known to be contaminated with per- and poly- fluoroalkyl substances (PFAS) from a site or facility, as defined in Wisconsin Administrative Code (Wis. Admin. Code) ch. NR 700, the Wisconsin Department of Natural Resources (DNR) may be able to provide temporary emergency drinking water supplies to a well owner or user. The contamination must have resulted from either a hazardous substance discharge or environmental pollution.

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In addition, one or more of the following conditions must exist before the DNR may issue an advisory under ch. NR 738, Wis. Admin. Code:

- Well water samples have concentrations for one or more PFAS substances that attain or exceed Wis. Admin. Code [ch. NR 140](#) groundwater enforcement standards for PFAS;
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The Wisconsin Department of Natural Resources provides equal opportunity in its employment, programs, services, and functions under an Affirmative Action Plan. If you have any questions, please write to Chief, Public Civil Rights, Office of Civil Rights, U.S. Department of the Interior, 1849 C. Street, NW, Washington, D.C. 20240.

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April 5, 2021

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La Crosse, WI 54603

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Tax parcel # 4-204-0
Sampling Point # 204-0
Sampling Date(s): 11/09/2020

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Signed: _____ Dated: _____

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Guidance for temporary water for private well users affected by PFAS – Wis. Admin. Code ch. NR 738

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“**Advisory**” means a written opinion, issued by the department, containing a specific descriptive reference to the well or water supply and recommending that the well or water supply not be used because of potential human health risks. (Wis. Stat. § NR 738.03(1))

- Well water samples have a cumulative risk hazard index (HI) for PFAS that attains or exceeds 1.0, DHS issued a site-specific drinking water advisory letter, or both of those have occurred. See DHS guidance on calculating the HI for PFAS.

The DNR may issue or approve an advisory under Wis. Admin. Code ch. NR 738 if any of the above-noted conditions are met for private well water impacted by a site or facility. The DNR will first ask the party responsible for the contamination to provide temporary, emergency drinking water to affected private water supply owners or users. The DNR will utilize this same process and criteria to advise the responsible party (RP) on whether temporary, emergency water should be provided or whether the water supply user should consume the contaminated drinking water.

No known or willing responsible party

If the RP is unknown, unable or unwilling to provide water to the eligible, affected residences, the DNR may contract with a private water supplier to provide temporary emergency drinking water to the property once the advisory is issued or approved by the DNR.

Prior to receiving water provided by the DNR, the affected party is required to sign an agreement for temporary water and provide the signed agreement to the DNR. The agreement describes responsibilities for the deposit on and proper maintenance of equipment provided as part of the temporary water supply service. It also gives the DNR permission to access the affected property at a time convenient for the property owner so that the DNR may conduct follow-up drinking water sampling while the emergency supplies are provided.

The DNR will continue to provide temporary supplies of emergency water to an affected person for up to six months from the date that an advisory is issued or approved (per Wis. Admin. Code ch. NR 738) or until one of the following occurs, whichever occurs first:

- The contaminated well has returned to an uncontaminated condition; or
 - Follow-up laboratory analysis of well water samples confirms that concentrations of contaminants of concern fall below DHS-recommended groundwater enforcement standards and/or the cumulative risk hazard index for PFAS falls below 0.8, whichever is more protective based on DHS-recommended standards.
- The DNR determines, after a study of the area around the affected property and additional laboratory analysis, that the well water contamination was caused by the property owner; or
- The contaminated private well has been permanently replaced by an uncontaminated well or some other satisfactory water supply; or
- One of the other ineligibility criteria established in Wis. Admin. Code ch. NR 738 applies.

The DNR may provide a variance to the six-month time limit, if needed, to protect human health.

Well Compensation Grant Program

Individuals issued an advisory according to the above criteria may be eligible for the Wisconsin's Well Compensation Grant program. State funding is limited, but attempts will be made to assist all eligible parties through the well compensation program. Additional information is available at dnr.wi.gov, search "well compensation grant program."

Homeowners that sample and analyze their own wells for PFAS

If you have sampled your own private well for PFAS and would like the DNR to review the results, you may contact the DNR:

Option 1: Call the DNR Hotline at 1-800-943-0003 between 7 a.m. – 10 p.m., seven days a week. Ask for the phone number of DNR’s private water supply specialist for your county.

Option 2: Go to dnr.wi.gov and search “private water supply specialist” to obtain contact information for the specialist in your county. Discuss your well water situation with the specialist over the phone. Share results of any lab tests you have obtained.

A visit to your property for follow-up sampling conducted by the DNR may be necessary based on the information you provide. Alternatively, if you are concerned about your private well water but none of the conditions above apply, you can contact an environmental laboratory to sample and test your water. When laboratory results are available, contact the DNR or your local health department to discuss the results. Contact information for your local health department can be found by visiting <https://www.dhs.wisconsin.gov/lh-depts/counties.htm>. A list of laboratories certified (or in the process of obtaining certification) by the state of Wisconsin to test for PFAS is available at dnr.wi.gov, search for “lab cert PFAS.”

This document is intended solely as guidance and does not contain any mandatory requirements except where requirements found in statute or administrative rule are referenced. Any regulatory decisions made by the Department of Natural Resources in any matter addressed by this guidance will be made by applying the governing statutes and administrative rules to the relevant facts.

The Wisconsin Department of Natural Resources provides equal opportunity in its employment, programs, services, and functions under an Affirmative Action Plan. If you have any questions, please write to Chief, Public Civil Rights, Office of Civil Rights, U.S. Department of the Interior, 1849 C. Street, NW, Washington, D.C. 20240.

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444 21st Street South · La Crosse, Wisconsin · 54601

April 5, 2021

[Redacted]

2520 Bainbridge Street
La Crosse, WI 54603

Subject: Revised Drinking Water Advisory
2520 Bainbridge Street, La Crosse, WI 54603
Tax parcel # 4-237-0
Sampling Point # 237-0
Sampling Date: 10/29/20

Dear [Redacted]:

Based on recently issued DNR guidance (RR-131, attached), we have re-evaluated the private well sample results for your well. The test results for the sample collected at the above address show PFAS compounds at levels below the Wisconsin Department of Health Services (DHS) levels recommended for protecting health. **But, based on the DNR’s and DHS’s new Hazard Index guidance, the State of Wisconsin recommends that you not use your well water for drinking, cooking, brushing your teeth and irrigating vegetable and fruit gardens.**

The City is offering to provide bottled water delivered to your home for drinking, cooking, and brushing your teeth. The bottled water being provided by Culligan is bottled in Rothschild, WI from a municipal water system. Culligan’s source water is filtered and treated by carbon filter, reverse osmosis, distillation and other methods before it is bottled. It has been sampled for PFAS, and no PFAS was detected in the sample. There will be no cost to you for the bottled water. Please complete the attached form and mail or email it to The OS Group to make arrangements for having a water dispenser and bottles delivered to your home (email PFAS@theOSgrp.com). You may also complete this form online at www.cityoflacrosse.org/bottledwater . If you have any questions, please call The OS Group at (608) 668-2718 or email us at PFAS@theOSgrp.com.

You can also contact the DNR and DHS with questions about PFAS or the water sample results at the numbers provided below or go to the DNR webpage <https://dnr.wisconsin.gov/topic/PFAS/Campbell.html> .

<u>Questions about...</u>	<u>Agency</u>	<u>E-mail Address</u>
Soil & Groundwater Testing, Clean Up	DNR	DNRCampbellPFAS@wisconsin.gov
Drinking Water or Private wells	DNR	DNRCampbellPFAS@wisconsin.gov
Health Concerns	DHS	DHSEnvHealth@dhs.wisconsin.gov

On behalf of The City of La Crosse
The OS Group, LLC

Attachments: Bottled Water Acknowledgement
RR-131 DNR Guidance for temporary water for private well users affected by PFAS

BOTTLED WATER ACKNOWLEDGEMENT

2520 Bainbridge Street, La Crosse, WI 54603

If you desire to accept the bottled water delivery, please complete and sign this form and return it to The OS Group at PFAS@TheOSgrp.com or mail to 444 21st St. S, La Crosse, WI 54601. You may also complete this form electronically on line at www.cityoflacrosse.org/bottledwater . Call 608-668-2718 with any question you may have.

As pre-caution for the protection of human health, the City of La Crosse (The City) will provide, on a temporary basis, bottled water for drinking, cooking and toothbrushing purposes at the above referenced address. The water will be delivered to your home or business by a commercial water delivery service. At the City's cost, a dispenser / cooler and regular deliveries of 5-gallon containers of water will be provided. The City reserves the right to dictate the conditions of delivery, such as minimum and maximum number of containers per delivery, frequency and timing of deliveries. The City reserves the right to periodically review whether The City should continue to provide bottled water, considering factors such as State and Federal standards and guidance, evolving knowledge and understanding of the sources, cause and responsibility for the contamination, new or reinterpreted test results, and the availability of more permanent or cost-effective sources of water for the above purposes. The City of La Crosse makes no warranty or representation regarding the suitability of the bottled water beyond those made by the commercial water delivery service.

All reusable or returnable equipment and supplies, such as the containers and cooler/dispenser, are the property of the commercial water delivery service or the City of La Crosse. By signing below, the Occupant of the above referenced property acknowledges that all reusable or returnable equipment and supplies shall be returned to the commercial water delivery service or the City of La Crosse upon request. The Occupant agrees to provide reasonable access for delivery of bottled water and pick up of reusable or returnable equipment and supplies. Occupant(s) acknowledges that they may be required to sign an agreement with the commercial water delivery service as a condition of receiving bottled water.

Check ownership:

_____ Owner-Occupant

_____ Occupant Only

Number of Occupants: _____

Signed: _____ Dated: _____

Printed Name: _____

Phone Number: (_____) _____

Guidance for temporary water for private well users affected by PFAS – Wis. Admin. Code ch. NR 738

When private well water is known to be contaminated with per- and poly- fluoroalkyl substances (PFAS) from a site or facility, as defined in Wisconsin Administrative Code (Wis. Admin. Code) ch. NR 700, the Wisconsin Department of Natural Resources (DNR) may be able to provide temporary emergency drinking water supplies to a well owner or user. The contamination must have resulted from either a hazardous substance discharge or environmental pollution.

When an affected party is eligible for state assistance, the DNR strives to provide the temporary drinking water supplies as quickly as possible.

Process and criteria for DNR issuance of an advisory

The DNR, after consultation with the Department of Health Services (DHS), must issue or approve a drinking water advisory before temporary, state-funded water may be provided to an affected party. The DNR relies on the DHS' expertise to provide advice on health-based risks. This only applies to private well water known to be contaminated with PFAS from a site or facility as defined in Wis. Admin. Code ch. NR 700.

In addition, one or more of the following conditions must exist before the DNR may issue an advisory under ch. NR 738, Wis. Admin. Code:

- Well water samples have concentrations for one or more PFAS substances that attain or exceed Wis. Admin. Code [ch. NR 140](#) groundwater enforcement standards for PFAS;
- Well water samples have concentrations of one or more PFAS that attain or exceed DHS-*recommended* groundwater standards (visit dhs.wisconsin.gov, search “[PFAS cycle 10](#)” and “[PFAS cycle 11](#)”); or

Definitions

“**Site**” means any area where a hazardous substance has been discharged (Wis. Admin. Code § NR 700.03(56)(b)) or any “waste site” as defined in Wis. Stat. § 292.01(21) and Wis. Admin. Code § NR 700.03(56)(a).

“**Facility**” means an “approved facility” as defined in Wis. Stat. § 289.01(3), including an “approved mining facility” as defined in Wis. Stat. § 292.01 and a “non-approved facility” as defined in Wis. Stat. § 289.01(24).

“**Hazardous substance**” means any substance or combination of substances including any waste of a solid, semisolid, liquid or gaseous form which may cause or significantly contribute to an increase in mortality or an increase in serious irreversible or incapacitating reversible illness or which may pose a substantial present to potential hazard to human health or the environment because of its quantity, concentration or physical, chemical or infectious characteristics. This term includes, but is not limited to, substances which are toxic, corrosive, flammable, irritants, strong sensitizers or explosives as determined by the department. (Wis. Stat. § 292.01(5))

“**Environmental pollution**” means the contaminating or rendering unclean or impure the air, land or waters of the state, or making the same injurious to the public health, harmful for commercial or recreational use, or deleterious to fish, bird, animal or plant life. (Wis. Stat. § 292.01(4))

“**Advisory**” means a written opinion, issued by the department, containing a specific descriptive reference to the well or water supply and recommending that the well or water supply not be used because of potential human health risks. (Wis. Stat. § NR 738.03(1))

- Well water samples have a cumulative risk hazard index (HI) for PFAS that attains or exceeds 1.0, DHS issued a site-specific drinking water advisory letter, or both of those have occurred. See DHS guidance on calculating the HI for PFAS.

The DNR may issue or approve an advisory under Wis. Admin. Code ch. NR 738 if any of the above-noted conditions are met for private well water impacted by a site or facility. The DNR will first ask the party responsible for the contamination to provide temporary, emergency drinking water to affected private water supply owners or users. The DNR will utilize this same process and criteria to advise the responsible party (RP) on whether temporary, emergency water should be provided or whether the water supply user should consume the contaminated drinking water.

No known or willing responsible party

If the RP is unknown, unable or unwilling to provide water to the eligible, affected residences, the DNR may contract with a private water supplier to provide temporary emergency drinking water to the property once the advisory is issued or approved by the DNR.

Prior to receiving water provided by the DNR, the affected party is required to sign an agreement for temporary water and provide the signed agreement to the DNR. The agreement describes responsibilities for the deposit on and proper maintenance of equipment provided as part of the temporary water supply service. It also gives the DNR permission to access the affected property at a time convenient for the property owner so that the DNR may conduct follow-up drinking water sampling while the emergency supplies are provided.

The DNR will continue to provide temporary supplies of emergency water to an affected person for up to six months from the date that an advisory is issued or approved (per Wis. Admin. Code ch. NR 738) or until one of the following occurs, whichever occurs first:

- The contaminated well has returned to an uncontaminated condition; or
 - Follow-up laboratory analysis of well water samples confirms that concentrations of contaminants of concern fall below DHS-recommended groundwater enforcement standards and/or the cumulative risk hazard index for PFAS falls below 0.8, whichever is more protective based on DHS-recommended standards.
- The DNR determines, after a study of the area around the affected property and additional laboratory analysis, that the well water contamination was caused by the property owner; or
- The contaminated private well has been permanently replaced by an uncontaminated well or some other satisfactory water supply; or
- One of the other ineligibility criteria established in Wis. Admin. Code ch. NR 738 applies.

The DNR may provide a variance to the six-month time limit, if needed, to protect human health.

Well Compensation Grant Program

Individuals issued an advisory according to the above criteria may be eligible for the Wisconsin's Well Compensation Grant program. State funding is limited, but attempts will be made to assist all eligible parties through the well compensation program. Additional information is available at dnr.wi.gov, search "well compensation grant program."

Homeowners that sample and analyze their own wells for PFAS

If you have sampled your own private well for PFAS and would like the DNR to review the results, you may contact the DNR:

Option 1: Call the DNR Hotline at 1-800-943-0003 between 7 a.m. – 10 p.m., seven days a week. Ask for the phone number of DNR’s private water supply specialist for your county.

Option 2: Go to dnr.wi.gov and search “private water supply specialist” to obtain contact information for the specialist in your county. Discuss your well water situation with the specialist over the phone. Share results of any lab tests you have obtained.

A visit to your property for follow-up sampling conducted by the DNR may be necessary based on the information you provide. Alternatively, if you are concerned about your private well water but none of the conditions above apply, you can contact an environmental laboratory to sample and test your water. When laboratory results are available, contact the DNR or your local health department to discuss the results. Contact information for your local health department can be found by visiting <https://www.dhs.wisconsin.gov/lh-depts/counties.htm>. A list of laboratories certified (or in the process of obtaining certification) by the state of Wisconsin to test for PFAS is available at dnr.wi.gov, search for “lab cert PFAS.”

This document is intended solely as guidance and does not contain any mandatory requirements except where requirements found in statute or administrative rule are referenced. Any regulatory decisions made by the Department of Natural Resources in any matter addressed by this guidance will be made by applying the governing statutes and administrative rules to the relevant facts.

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444 21st Street South · La Crosse, Wisconsin · 54601

April 5, 2021

[Redacted]
2525 2nd Ave West
La Crosse, WI 54603

Subject: Revised Drinking Water Advisory
2525 2nd Ave West, La Crosse, WI 54603
Tax parcel # 4-380-0
Sampling Point # 380-0
Sampling Date: 03/03/2021

Dear [Redacted]:

Based on recently issued DNR guidance (RR-131, attached), we have re-evaluated the private well sample results for your well. The test results for the sample collected at the above address show PFAS compounds at levels below the Wisconsin Department of Health Services (DHS) levels recommended for protecting health. **But, based on the DNR’s and DHS’s new Hazard Index guidance, the State of Wisconsin recommends that you not use your well water for drinking, cooking, brushing your teeth and irrigating vegetable and fruit gardens.**

The City is offering to provide bottled water delivered to your home for drinking, cooking, and brushing your teeth. The bottled water being provided by Culligan is bottled in Rothschild, WI from a municipal water system. Culligan’s source water is filtered and treated by carbon filter, reverse osmosis, distillation and other methods before it is bottled. It has been sampled for PFAS, and no PFAS was detected in the sample. There will be no cost to you for the bottled water. Please complete the attached form and mail or email it to The OS Group to make arrangements for having a water dispenser and bottles delivered to your home (email PFAS@theOSgrp.com). You may also complete this form online at www.cityoflacrosse.org/bottledwater . If you have any questions, please call The OS Group at (608) 668-2718 or email us at PFAS@theOSgrp.com.

You can also contact the DNR and DHS with questions about PFAS or the water sample results at the numbers provided below or go to the DNR webpage <https://dnr.wisconsin.gov/topic/PFAS/Campbell.html> .

<u>Questions about...</u>	<u>Agency</u>	<u>E-mail Address</u>
Soil & Groundwater Testing, Clean Up	DNR	DNRCampbellPFAS@wisconsin.gov
Drinking Water or Private wells	DNR	DNRCampbellPFAS@wisconsin.gov
Health Concerns	DHS	DHSEnvHealth@dhs.wisconsin.gov

On behalf of The City of La Crosse
The OS Group, LLC

Attachment: Bottled Water Acknowledgement
RR-131 DNR Guidance for temporary water for private well users affected by PFAS

BOTTLED WATER ACKNOWLEDGEMENT

2525 2nd Ave West, La Crosse, WI 54603

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Check ownership:

_____ Owner-Occupant

_____ Occupant Only

Number of Occupants: _____

Signed: _____ Dated: _____

Printed Name: _____

Phone Number: (_____) _____

Guidance for temporary water for private well users affected by PFAS – Wis. Admin. Code ch. NR 738

When private well water is known to be contaminated with per- and poly- fluoroalkyl substances (PFAS) from a site or facility, as defined in Wisconsin Administrative Code (Wis. Admin. Code) ch. NR 700, the Wisconsin Department of Natural Resources (DNR) may be able to provide temporary emergency drinking water supplies to a well owner or user. The contamination must have resulted from either a hazardous substance discharge or environmental pollution.

When an affected party is eligible for state assistance, the DNR strives to provide the temporary drinking water supplies as quickly as possible.

Process and criteria for DNR issuance of an advisory

The DNR, after consultation with the Department of Health Services (DHS), must issue or approve a drinking water advisory before temporary, state-funded water may be provided to an affected party. The DNR relies on the DHS' expertise to provide advice on health-based risks. This only applies to private well water known to be contaminated with PFAS from a site or facility as defined in Wis. Admin. Code ch. NR 700.

In addition, one or more of the following conditions must exist before the DNR may issue an advisory under ch. NR 738, Wis. Admin. Code:

- Well water samples have concentrations for one or more PFAS substances that attain or exceed Wis. Admin. Code [ch. NR 140](#) groundwater enforcement standards for PFAS;
- Well water samples have concentrations of one or more PFAS that attain or exceed DHS-*recommended* groundwater standards (visit dhs.wisconsin.gov, search “[PFAS cycle 10](#)” and “[PFAS cycle 11](#)”); or

Definitions

“**Site**” means any area where a hazardous substance has been discharged (Wis. Admin. Code § NR 700.03(56)(b)) or any “waste site” as defined in Wis. Stat. § 292.01(21) and Wis. Admin. Code § NR 700.03(56)(a).

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- Well water samples have a cumulative risk hazard index (HI) for PFAS that attains or exceeds 1.0, DHS issued a site-specific drinking water advisory letter, or both of those have occurred. See DHS guidance on calculating the HI for PFAS.

The DNR may issue or approve an advisory under Wis. Admin. Code ch. NR 738 if any of the above-noted conditions are met for private well water impacted by a site or facility. The DNR will first ask the party responsible for the contamination to provide temporary, emergency drinking water to affected private water supply owners or users. The DNR will utilize this same process and criteria to advise the responsible party (RP) on whether temporary, emergency water should be provided or whether the water supply user should consume the contaminated drinking water.

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The DNR will continue to provide temporary supplies of emergency water to an affected person for up to six months from the date that an advisory is issued or approved (per Wis. Admin. Code ch. NR 738) or until one of the following occurs, whichever occurs first:

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444 21st Street South · La Crosse, Wisconsin · 54601

April 5, 2021

[Redacted]
2525 Bainbridge St.
La Crosse, WI 54603

Subject: Revised Drinking Water Advisory
2525 Bainbridge St., La Crosse, WI 54603
Tax parcel # 4-353-0
Sampling Point # 353-0
Sampling Date(s): 2/22/2021

Dear [Redacted]:

Based on recently issued DNR guidance (RR-131, attached), we have re-evaluated the private well sample results for your well. The test results for the sample collected at the above address on the above date(s) showed PFAS compounds at levels below the Wisconsin Department of Health Services (DHS) levels recommended for protecting health. **But, based on the DNR’s and DHS’s new Hazard Index guidance, the State of Wisconsin recommends that you not use your well water for drinking, cooking, brushing your teeth and irrigating vegetable and fruit gardens.**

The City is offering to provide bottled water delivered to your home for drinking, cooking, and brushing your teeth. The bottled water being provided by Culligan is bottled in Rothschild, WI from a municipal water system. Culligan’s source water is filtered and treated by carbon filter, reverse osmosis, distillation and other methods before it is bottled. It has been sampled for PFAS, and no PFAS was detected in the sample. There will be no cost to you for the bottled water. Please complete the attached form and mail or email it to The OS Group to make arrangements for having a water dispenser and bottles delivered to your home (email PFAS@theOSgrp.com). You may also complete this form online at www.cityoflacrosse.org/bottledwater . If you have any questions, please call The OS Group at (608) 668-2718 or email us at PFAS@theOSgrp.com.

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<u>Questions about...</u>	<u>Agency</u>	<u>E-mail Address</u>
Soil & Groundwater Testing, Clean Up	DNR	DNRCampbellPFAS@wisconsin.gov
Drinking Water or Private wells	DNR	DNRCampbellPFAS@wisconsin.gov
Health Concerns	DHS	DHSEnvHealth@dhs.wisconsin.gov

On behalf of The City of La Crosse
The OS Group, LLC

Attachment: Bottled Water Acknowledgement
RR-131 DNR Guidance for temporary water for private well users affected by PFAS

BOTTLED WATER ACKNOWLEDGEMENT

2525 Bainbridge St., La Crosse, WI 54603

If you desire to accept the bottled water delivery, please complete and sign this form and return it to The OS Group at PFAS@TheOSgrp.com or mail to 444 21st St. S, La Crosse, WI 54601. You may also complete this form electronically on line at www.cityoflacrosse.org/bottledwater . Call 608-668-2718 with any question you may have.

As pre-caution for the protection of human health, the City of La Crosse (The City) will provide, on a temporary basis, bottled water for drinking, cooking and toothbrushing purposes at the above referenced address. The water will be delivered to your home or business by a commercial water delivery service. At the City's cost, a dispenser / cooler and regular deliveries of 5-gallon containers of water will be provided. The City reserves the right to dictate the conditions of delivery, such as minimum and maximum number of containers per delivery, frequency and timing of deliveries. The City reserves the right to periodically review whether The City should continue to provide bottled water, considering factors such as State and Federal standards and guidance, evolving knowledge and understanding of the sources, cause and responsibility for the contamination, new or reinterpreted test results, and the availability of more permanent or cost-effective sources of water for the above purposes. The City of La Crosse makes no warranty or representation regarding the suitability of the bottled water beyond those made by the commercial water delivery service.

All reusable or returnable equipment and supplies, such as the containers and cooler/dispenser, are the property of the commercial water delivery service or the City of La Crosse. By signing below, the Occupant of the above referenced property acknowledges that all reusable or returnable equipment and supplies shall be returned to the commercial water delivery service or the City of La Crosse upon request. The Occupant agrees to provide reasonable access for delivery of bottled water and pick up of reusable or returnable equipment and supplies. Occupant(s) acknowledges that they may be required to sign an agreement with the commercial water delivery service as a condition of receiving bottled water.

Check ownership:

_____ Owner-Occupant

_____ Occupant Only

Number of Occupants: _____

Signed: _____ Dated: _____

Printed Name: _____

Phone Number: (_____) _____

Guidance for temporary water for private well users affected by PFAS – Wis. Admin. Code ch. NR 738

When private well water is known to be contaminated with per- and poly- fluoroalkyl substances (PFAS) from a site or facility, as defined in Wisconsin Administrative Code (Wis. Admin. Code) ch. NR 700, the Wisconsin Department of Natural Resources (DNR) may be able to provide temporary emergency drinking water supplies to a well owner or user. The contamination must have resulted from either a hazardous substance discharge or environmental pollution.

When an affected party is eligible for state assistance, the DNR strives to provide the temporary drinking water supplies as quickly as possible.

Process and criteria for DNR issuance of an advisory

The DNR, after consultation with the Department of Health Services (DHS), must issue or approve a drinking water advisory before temporary, state-funded water may be provided to an affected party. The DNR relies on the DHS' expertise to provide advice on health-based risks. This only applies to private well water known to be contaminated with PFAS from a site or facility as defined in Wis. Admin. Code ch. NR 700.

In addition, one or more of the following conditions must exist before the DNR may issue an advisory under ch. NR 738, Wis. Admin. Code:

- Well water samples have concentrations for one or more PFAS substances that attain or exceed Wis. Admin. Code [ch. NR 140](#) groundwater enforcement standards for PFAS;
- Well water samples have concentrations of one or more PFAS that attain or exceed DHS-*recommended* groundwater standards (visit dhs.wisconsin.gov, search “[PFAS cycle 10](#)” and “[PFAS cycle 11](#)”); or

Definitions

“**Site**” means any area where a hazardous substance has been discharged (Wis. Admin. Code § NR 700.03(56)(b)) or any “waste site” as defined in Wis. Stat. § 292.01(21) and Wis. Admin. Code § NR 700.03(56)(a).

“**Facility**” means an “approved facility” as defined in Wis. Stat. § 289.01(3), including an “approved mining facility” as defined in Wis. Stat. § 292.01 and a “non-approved facility” as defined in Wis. Stat. § 289.01(24).

“**Hazardous substance**” means any substance or combination of substances including any waste of a solid, semisolid, liquid or gaseous form which may cause or significantly contribute to an increase in mortality or an increase in serious irreversible or incapacitating reversible illness or which may pose a substantial present to potential hazard to human health or the environment because of its quantity, concentration or physical, chemical or infectious characteristics. This term includes, but is not limited to, substances which are toxic, corrosive, flammable, irritants, strong sensitizers or explosives as determined by the department. (Wis. Stat. § 292.01(5))

“**Environmental pollution**” means the contaminating or rendering unclean or impure the air, land or waters of the state, or making the same injurious to the public health, harmful for commercial or recreational use, or deleterious to fish, bird, animal or plant life. (Wis. Stat. § 292.01(4))

“**Advisory**” means a written opinion, issued by the department, containing a specific descriptive reference to the well or water supply and recommending that the well or water supply not be used because of potential human health risks. (Wis. Stat. § NR 738.03(1))

- Well water samples have a cumulative risk hazard index (HI) for PFAS that attains or exceeds 1.0, DHS issued a site-specific drinking water advisory letter, or both of those have occurred. See DHS guidance on calculating the HI for PFAS.

The DNR may issue or approve an advisory under Wis. Admin. Code ch. NR 738 if any of the above-noted conditions are met for private well water impacted by a site or facility. The DNR will first ask the party responsible for the contamination to provide temporary, emergency drinking water to affected private water supply owners or users. The DNR will utilize this same process and criteria to advise the responsible party (RP) on whether temporary, emergency water should be provided or whether the water supply user should consume the contaminated drinking water.

No known or willing responsible party

If the RP is unknown, unable or unwilling to provide water to the eligible, affected residences, the DNR may contract with a private water supplier to provide temporary emergency drinking water to the property once the advisory is issued or approved by the DNR.

Prior to receiving water provided by the DNR, the affected party is required to sign an agreement for temporary water and provide the signed agreement to the DNR. The agreement describes responsibilities for the deposit on and proper maintenance of equipment provided as part of the temporary water supply service. It also gives the DNR permission to access the affected property at a time convenient for the property owner so that the DNR may conduct follow-up drinking water sampling while the emergency supplies are provided.

The DNR will continue to provide temporary supplies of emergency water to an affected person for up to six months from the date that an advisory is issued or approved (per Wis. Admin. Code ch. NR 738) or until one of the following occurs, whichever occurs first:

- The contaminated well has returned to an uncontaminated condition; or
 - Follow-up laboratory analysis of well water samples confirms that concentrations of contaminants of concern fall below DHS-recommended groundwater enforcement standards and/or the cumulative risk hazard index for PFAS falls below 0.8, whichever is more protective based on DHS-recommended standards.
- The DNR determines, after a study of the area around the affected property and additional laboratory analysis, that the well water contamination was caused by the property owner; or
- The contaminated private well has been permanently replaced by an uncontaminated well or some other satisfactory water supply; or
- One of the other ineligibility criteria established in Wis. Admin. Code ch. NR 738 applies.

The DNR may provide a variance to the six-month time limit, if needed, to protect human health.

Well Compensation Grant Program

Individuals issued an advisory according to the above criteria may be eligible for the Wisconsin's Well Compensation Grant program. State funding is limited, but attempts will be made to assist all eligible parties through the well compensation program. Additional information is available at dnr.wi.gov, search "well compensation grant program."

Homeowners that sample and analyze their own wells for PFAS

If you have sampled your own private well for PFAS and would like the DNR to review the results, you may contact the DNR:

Option 1: Call the DNR Hotline at 1-800-943-0003 between 7 a.m. – 10 p.m., seven days a week. Ask for the phone number of DNR’s private water supply specialist for your county.

Option 2: Go to dnr.wi.gov and search “private water supply specialist” to obtain contact information for the specialist in your county. Discuss your well water situation with the specialist over the phone. Share results of any lab tests you have obtained.

A visit to your property for follow-up sampling conducted by the DNR may be necessary based on the information you provide. Alternatively, if you are concerned about your private well water but none of the conditions above apply, you can contact an environmental laboratory to sample and test your water. When laboratory results are available, contact the DNR or your local health department to discuss the results. Contact information for your local health department can be found by visiting <https://www.dhs.wisconsin.gov/lh-depts/counties.htm>. A list of laboratories certified (or in the process of obtaining certification) by the state of Wisconsin to test for PFAS is available at dnr.wi.gov, search for “lab cert PFAS.”

This document is intended solely as guidance and does not contain any mandatory requirements except where requirements found in statute or administrative rule are referenced. Any regulatory decisions made by the Department of Natural Resources in any matter addressed by this guidance will be made by applying the governing statutes and administrative rules to the relevant facts.

The Wisconsin Department of Natural Resources provides equal opportunity in its employment, programs, services, and functions under an Affirmative Action Plan. If you have any questions, please write to Chief, Public Civil Rights, Office of Civil Rights, U.S. Department of the Interior, 1849 C. Street, NW, Washington, D.C. 20240.

This publication is available in alternative format (large print, Braille, etc.) upon request. Please call for more information. Note: If you need technical assistance or more information, call the Accessibility Coordinator at 608-267-7490 / TTY Access via relay - 711



444 21st Street South · La Crosse, Wisconsin · 54601

April 5, 2021

[Redacted]

2536 Bainbridge St.
La Crosse, WI 54603

Subject: Revised Drinking Water Advisory
2536 Bainbridge St., La Crosse, WI 54603
Tax parcel # 4-232-0
Sampling Point # 232-0
Sampling Date(s): 01/05/2021

Dear [Redacted]:

Based on recently issued DNR guidance (RR-131, attached), we have re-evaluated the private well sample results for your well. The test results for the sample collected at the above address on the above date(s) showed PFAS compounds at levels below the Wisconsin Department of Health Services (DHS) levels recommended for protecting health. **But, based on the DNR’s and DHS’s new Hazard Index guidance, the State of Wisconsin recommends that you not use your well water for drinking, cooking, brushing your teeth and irrigating vegetable and fruit gardens.**

The City is offering to provide bottled water delivered to your home for drinking, cooking, and brushing your teeth. The bottled water being provided by Culligan is bottled in Rothschild, WI from a municipal water system. Culligan’s source water is filtered and treated by carbon filter, reverse osmosis, distillation and other methods before it is bottled. It has been sampled for PFAS, and no PFAS was detected in the sample. There will be no cost to you for the bottled water. Please complete the attached form and mail or email it to The OS Group to make arrangements for having a water dispenser and bottles delivered to your home (email PFAS@theOSgrp.com). You may also complete this form online at www.cityoflacrosse.org/bottledwater . If you have any questions, please call The OS Group at (608) 668-2718 or email us at PFAS@theOSgrp.com.

You can also contact the DNR and DHS with questions about PFAS or the water sample results at the numbers provided below or go to the DNR webpage <https://dnr.wisconsin.gov/topic/PFAS/Campbell.html> .

<u>Questions about...</u>	<u>Agency</u>	<u>E-mail Address</u>
Soil & Groundwater Testing, Clean Up	DNR	DNRCampbellPFAS@wisconsin.gov
Drinking Water or Private wells	DNR	DNRCampbellPFAS@wisconsin.gov
Health Concerns	DHS	DHSEnvHealth@dhs.wisconsin.gov

On behalf of The City of La Crosse
The OS Group, LLC

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RR-131 DNR Guidance for temporary water for private well users affected by PFAS

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2536 Bainbridge St., La Crosse, WI 54603

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Check ownership:

_____ Owner-Occupant

_____ Occupant Only

Number of Occupants: _____

Signed: _____ Dated: _____

Printed Name: _____

Phone Number: (_____) _____

Guidance for temporary water for private well users affected by PFAS – Wis. Admin. Code ch. NR 738

When private well water is known to be contaminated with per- and poly- fluoroalkyl substances (PFAS) from a site or facility, as defined in Wisconsin Administrative Code (Wis. Admin. Code) ch. NR 700, the Wisconsin Department of Natural Resources (DNR) may be able to provide temporary emergency drinking water supplies to a well owner or user. The contamination must have resulted from either a hazardous substance discharge or environmental pollution.

When an affected party is eligible for state assistance, the DNR strives to provide the temporary drinking water supplies as quickly as possible.

Process and criteria for DNR issuance of an advisory

The DNR, after consultation with the Department of Health Services (DHS), must issue or approve a drinking water advisory before temporary, state-funded water may be provided to an affected party. The DNR relies on the DHS' expertise to provide advice on health-based risks. This only applies to private well water known to be contaminated with PFAS from a site or facility as defined in Wis. Admin. Code ch. NR 700.

In addition, one or more of the following conditions must exist before the DNR may issue an advisory under ch. NR 738, Wis. Admin. Code:

- Well water samples have concentrations for one or more PFAS substances that attain or exceed Wis. Admin. Code [ch. NR 140](#) groundwater enforcement standards for PFAS;
- Well water samples have concentrations of one or more PFAS that attain or exceed DHS-*recommended* groundwater standards (visit dhs.wisconsin.gov, search “[PFAS cycle 10](#)” and “[PFAS cycle 11](#)”); or

Definitions

“**Site**” means any area where a hazardous substance has been discharged (Wis. Admin. Code § NR 700.03(56)(b)) or any “waste site” as defined in Wis. Stat. § 292.01(21) and Wis. Admin. Code § NR 700.03(56)(a).

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No known or willing responsible party

If the RP is unknown, unable or unwilling to provide water to the eligible, affected residences, the DNR may contract with a private water supplier to provide temporary emergency drinking water to the property once the advisory is issued or approved by the DNR.

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The DNR will continue to provide temporary supplies of emergency water to an affected person for up to six months from the date that an advisory is issued or approved (per Wis. Admin. Code ch. NR 738) or until one of the following occurs, whichever occurs first:

- The contaminated well has returned to an uncontaminated condition; or
 - Follow-up laboratory analysis of well water samples confirms that concentrations of contaminants of concern fall below DHS-recommended groundwater enforcement standards and/or the cumulative risk hazard index for PFAS falls below 0.8, whichever is more protective based on DHS-recommended standards.
- The DNR determines, after a study of the area around the affected property and additional laboratory analysis, that the well water contamination was caused by the property owner; or
- The contaminated private well has been permanently replaced by an uncontaminated well or some other satisfactory water supply; or
- One of the other ineligibility criteria established in Wis. Admin. Code ch. NR 738 applies.

The DNR may provide a variance to the six-month time limit, if needed, to protect human health.

Well Compensation Grant Program

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If you have sampled your own private well for PFAS and would like the DNR to review the results, you may contact the DNR:

Option 1: Call the DNR Hotline at 1-800-943-0003 between 7 a.m. – 10 p.m., seven days a week. Ask for the phone number of DNR’s private water supply specialist for your county.

Option 2: Go to dnr.wi.gov and search “private water supply specialist” to obtain contact information for the specialist in your county. Discuss your well water situation with the specialist over the phone. Share results of any lab tests you have obtained.

A visit to your property for follow-up sampling conducted by the DNR may be necessary based on the information you provide. Alternatively, if you are concerned about your private well water but none of the conditions above apply, you can contact an environmental laboratory to sample and test your water. When laboratory results are available, contact the DNR or your local health department to discuss the results. Contact information for your local health department can be found by visiting <https://www.dhs.wisconsin.gov/lh-depts/counties.htm>. A list of laboratories certified (or in the process of obtaining certification) by the state of Wisconsin to test for PFAS is available at dnr.wi.gov, search for “lab cert PFAS.”

This document is intended solely as guidance and does not contain any mandatory requirements except where requirements found in statute or administrative rule are referenced. Any regulatory decisions made by the Department of Natural Resources in any matter addressed by this guidance will be made by applying the governing statutes and administrative rules to the relevant facts.

The Wisconsin Department of Natural Resources provides equal opportunity in its employment, programs, services, and functions under an Affirmative Action Plan. If you have any questions, please write to Chief, Public Civil Rights, Office of Civil Rights, U.S. Department of the Interior, 1849 C. Street, NW, Washington, D.C. 20240.

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444 21st Street South · La Crosse, Wisconsin · 54601

April 5, 2021

[Redacted]

2537 2nd Ave E
La Crosse, WI 54603

Subject: Revised Drinking Water Advisory
2537 2nd Ave E, La Crosse, WI 54603
Tax parcel # 4-204-0
Sampling Point # 204-0
Sampling Date(s): 10/27/2020 & 01/21/21

Dear [Redacted]:

Based on recently issued DNR guidance (RR-131, attached), we have re-evaluated the private well sample results for your well. The test results for the sample collected at the above address on the above date(s) showed PFAS compounds at levels below the Wisconsin Department of Health Services (DHS) levels recommended for protecting health. **But, based on the DNR’s and DHS’s new Hazard Index guidance, the State of Wisconsin recommends that you not use your well water for drinking, cooking, brushing your teeth and irrigating vegetable and fruit gardens.**

The City is offering to provide bottled water delivered to your home for drinking, cooking, and brushing your teeth. The bottled water being provided by Culligan is bottled in Rothschild, WI from a municipal water system. Culligan’s source water is filtered and treated by carbon filter, reverse osmosis, distillation and other methods before it is bottled. It has been sampled for PFAS, and no PFAS was detected in the sample. There will be no cost to you for the bottled water. Please complete the attached form and mail or email it to The OS Group to make arrangements for having a water dispenser and bottles delivered to your home (email PFAS@theOSgrp.com). You may also complete this form online at www.cityoflacrosse.org/bottledwater . If you have any questions, please call The OS Group at (608) 668-2718 or email us at PFAS@theOSgrp.com.

You can also contact the DNR and DHS with questions about PFAS or the water sample results at the numbers provided below or go to the DNR webpage <https://dnr.wisconsin.gov/topic/PFAS/Campbell.html> .

<u>Questions about...</u>	<u>Agency</u>	<u>E-mail Address</u>
Soil & Groundwater Testing, Clean Up	DNR	DNRCampbellPFAS@wisconsin.gov
Drinking Water or Private wells	DNR	DNRCampbellPFAS@wisconsin.gov
Health Concerns	DHS	DHSEnvHealth@dhs.wisconsin.gov

On behalf of The City of La Crosse
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RR-131 DNR Guidance for temporary water for private well users affected by PFAS

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Check ownership:

_____ Owner-Occupant

_____ Occupant Only

Number of Occupants: _____

Signed: _____ Dated: _____

Printed Name: _____

Phone Number: (_____) _____

Guidance for temporary water for private well users affected by PFAS – Wis. Admin. Code ch. NR 738

When private well water is known to be contaminated with per- and poly- fluoroalkyl substances (PFAS) from a site or facility, as defined in Wisconsin Administrative Code (Wis. Admin. Code) ch. NR 700, the Wisconsin Department of Natural Resources (DNR) may be able to provide temporary emergency drinking water supplies to a well owner or user. The contamination must have resulted from either a hazardous substance discharge or environmental pollution.

When an affected party is eligible for state assistance, the DNR strives to provide the temporary drinking water supplies as quickly as possible.

Process and criteria for DNR issuance of an advisory

The DNR, after consultation with the Department of Health Services (DHS), must issue or approve a drinking water advisory before temporary, state-funded water may be provided to an affected party. The DNR relies on the DHS' expertise to provide advice on health-based risks. This only applies to private well water known to be contaminated with PFAS from a site or facility as defined in Wis. Admin. Code ch. NR 700.

In addition, one or more of the following conditions must exist before the DNR may issue an advisory under ch. NR 738, Wis. Admin. Code:

- Well water samples have concentrations for one or more PFAS substances that attain or exceed Wis. Admin. Code [ch. NR 140](#) groundwater enforcement standards for PFAS;
- Well water samples have concentrations of one or more PFAS that attain or exceed DHS-*recommended* groundwater standards (visit dhs.wisconsin.gov, search “[PFAS cycle 10](#)” and “[PFAS cycle 11](#)”); or

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The DNR may issue or approve an advisory under Wis. Admin. Code ch. NR 738 if any of the above-noted conditions are met for private well water impacted by a site or facility. The DNR will first ask the party responsible for the contamination to provide temporary, emergency drinking water to affected private water supply owners or users. The DNR will utilize this same process and criteria to advise the responsible party (RP) on whether temporary, emergency water should be provided or whether the water supply user should consume the contaminated drinking water.

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The DNR will continue to provide temporary supplies of emergency water to an affected person for up to six months from the date that an advisory is issued or approved (per Wis. Admin. Code ch. NR 738) or until one of the following occurs, whichever occurs first:

- The contaminated well has returned to an uncontaminated condition; or
 - Follow-up laboratory analysis of well water samples confirms that concentrations of contaminants of concern fall below DHS-recommended groundwater enforcement standards and/or the cumulative risk hazard index for PFAS falls below 0.8, whichever is more protective based on DHS-recommended standards.
- The DNR determines, after a study of the area around the affected property and additional laboratory analysis, that the well water contamination was caused by the property owner; or
- The contaminated private well has been permanently replaced by an uncontaminated well or some other satisfactory water supply; or
- One of the other ineligibility criteria established in Wis. Admin. Code ch. NR 738 applies.

The DNR may provide a variance to the six-month time limit, if needed, to protect human health.

Well Compensation Grant Program

Individuals issued an advisory according to the above criteria may be eligible for the Wisconsin's Well Compensation Grant program. State funding is limited, but attempts will be made to assist all eligible parties through the well compensation program. Additional information is available at dnr.wi.gov, search "well compensation grant program."

Homeowners that sample and analyze their own wells for PFAS

If you have sampled your own private well for PFAS and would like the DNR to review the results, you may contact the DNR:

Option 1: Call the DNR Hotline at 1-800-943-0003 between 7 a.m. – 10 p.m., seven days a week. Ask for the phone number of DNR’s private water supply specialist for your county.

Option 2: Go to dnr.wi.gov and search “private water supply specialist” to obtain contact information for the specialist in your county. Discuss your well water situation with the specialist over the phone. Share results of any lab tests you have obtained.

A visit to your property for follow-up sampling conducted by the DNR may be necessary based on the information you provide. Alternatively, if you are concerned about your private well water but none of the conditions above apply, you can contact an environmental laboratory to sample and test your water. When laboratory results are available, contact the DNR or your local health department to discuss the results. Contact information for your local health department can be found by visiting <https://www.dhs.wisconsin.gov/lh-depts/counties.htm>. A list of laboratories certified (or in the process of obtaining certification) by the state of Wisconsin to test for PFAS is available at dnr.wi.gov, search for “lab cert PFAS.”

This document is intended solely as guidance and does not contain any mandatory requirements except where requirements found in statute or administrative rule are referenced. Any regulatory decisions made by the Department of Natural Resources in any matter addressed by this guidance will be made by applying the governing statutes and administrative rules to the relevant facts.

The Wisconsin Department of Natural Resources provides equal opportunity in its employment, programs, services, and functions under an Affirmative Action Plan. If you have any questions, please write to Chief, Public Civil Rights, Office of Civil Rights, U.S. Department of the Interior, 1849 C. Street, NW, Washington, D.C. 20240.

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444 21st Street South · La Crosse, Wisconsin · 54601

April 5, 2021

[Redacted]
2545 2nd Ave E
La Crosse, WI 54603

Subject: Revised Drinking Water Advisory
2545 2nd Ave E, La Crosse, WI 54603
Tax parcel # 4-223-0
Sampling Point # 223-0
Sampling Date(s): 01/18/2021

Dear [Redacted]:

Based on recently issued DNR guidance (RR-131, attached), we have re-evaluated the private well sample results for your well. The test results for the sample collected at the above address on the above date(s) showed PFAS compounds at levels below the Wisconsin Department of Health Services (DHS) levels recommended for protecting health. **But, based on the DNR’s and DHS’s new Hazard Index guidance, the State of Wisconsin recommends that you not use your well water for drinking, cooking, brushing your teeth and irrigating vegetable and fruit gardens.**

The City is offering to provide bottled water delivered to your home for drinking, cooking, and brushing your teeth. The bottled water being provided by Culligan is bottled in Rothschild, WI from a municipal water system. Culligan’s source water is filtered and treated by carbon filter, reverse osmosis, distillation and other methods before it is bottled. It has been sampled for PFAS, and no PFAS was detected in the sample. There will be no cost to you for the bottled water. Please complete the attached form and mail or email it to The OS Group to make arrangements for having a water dispenser and bottles delivered to your home (email PFAS@theOSgrp.com). You may also complete this form online at www.cityoflacrosse.org/bottledwater . If you have any questions, please call The OS Group at (608) 668-2718 or email us at PFAS@theOSgrp.com.

You can also contact the DNR and DHS with questions about PFAS or the water sample results at the numbers provided below or go to the DNR webpage <https://dnr.wisconsin.gov/topic/PFAS/Campbell.html> .

<u>Questions about...</u>	<u>Agency</u>	<u>E-mail Address</u>
Soil & Groundwater Testing, Clean Up	DNR	DNRCampbellPFAS@wisconsin.gov
Drinking Water or Private wells	DNR	DNRCampbellPFAS@wisconsin.gov
Health Concerns	DHS	DHSEnvHealth@dhs.wisconsin.gov

On behalf of The City of La Crosse
The OS Group, LLC

Attachment: Bottled Water Acknowledgement
RR-131 DNR Guidance for temporary water for private well users affected by PFAS

BOTTLED WATER ACKNOWLEDGEMENT

2545 2nd Ave E, La Crosse, WI 54603

If you desire to accept the bottled water delivery, please complete and sign this form and return it to The OS Group at PFAS@TheOSgrp.com or mail to 444 21st St. S, La Crosse, WI 54601. You may also complete this form electronically on line at www.cityoflacrosse.org/bottledwater . Call 608-668-2718 with any question you may have.

As pre-caution for the protection of human health, the City of La Crosse (The City) will provide, on a temporary basis, bottled water for drinking, cooking and toothbrushing purposes at the above referenced address. The water will be delivered to your home or business by a commercial water delivery service. At the City's cost, a dispenser / cooler and regular deliveries of 5-gallon containers of water will be provided. The City reserves the right to dictate the conditions of delivery, such as minimum and maximum number of containers per delivery, frequency and timing of deliveries. The City reserves the right to periodically review whether The City should continue to provide bottled water, considering factors such as State and Federal standards and guidance, evolving knowledge and understanding of the sources, cause and responsibility for the contamination, new or reinterpreted test results, and the availability of more permanent or cost-effective sources of water for the above purposes. The City of La Crosse makes no warranty or representation regarding the suitability of the bottled water beyond those made by the commercial water delivery service.

All reusable or returnable equipment and supplies, such as the containers and cooler/dispenser, are the property of the commercial water delivery service or the City of La Crosse. By signing below, the Occupant of the above referenced property acknowledges that all reusable or returnable equipment and supplies shall be returned to the commercial water delivery service or the City of La Crosse upon request. The Occupant agrees to provide reasonable access for delivery of bottled water and pick up of reusable or returnable equipment and supplies. Occupant(s) acknowledges that they may be required to sign an agreement with the commercial water delivery service as a condition of receiving bottled water.

Check ownership:

_____ Owner-Occupant

_____ Occupant Only

Number of Occupants: _____

Signed: _____ Dated: _____

Printed Name: _____

Phone Number: (_____) _____

Guidance for temporary water for private well users affected by PFAS – Wis. Admin. Code ch. NR 738

When private well water is known to be contaminated with per- and poly- fluoroalkyl substances (PFAS) from a site or facility, as defined in Wisconsin Administrative Code (Wis. Admin. Code) ch. NR 700, the Wisconsin Department of Natural Resources (DNR) may be able to provide temporary emergency drinking water supplies to a well owner or user. The contamination must have resulted from either a hazardous substance discharge or environmental pollution.

When an affected party is eligible for state assistance, the DNR strives to provide the temporary drinking water supplies as quickly as possible.

Process and criteria for DNR issuance of an advisory

The DNR, after consultation with the Department of Health Services (DHS), must issue or approve a drinking water advisory before temporary, state-funded water may be provided to an affected party. The DNR relies on the DHS' expertise to provide advice on health-based risks. This only applies to private well water known to be contaminated with PFAS from a site or facility as defined in Wis. Admin. Code ch. NR 700.

In addition, one or more of the following conditions must exist before the DNR may issue an advisory under ch. NR 738, Wis. Admin. Code:

- Well water samples have concentrations for one or more PFAS substances that attain or exceed Wis. Admin. Code [ch. NR 140](#) groundwater enforcement standards for PFAS;
- Well water samples have concentrations of one or more PFAS that attain or exceed DHS-*recommended* groundwater standards (visit dhs.wisconsin.gov, search “[PFAS cycle 10](#)” and “[PFAS cycle 11](#)”); or

Definitions

“**Site**” means any area where a hazardous substance has been discharged (Wis. Admin. Code § NR 700.03(56)(b)) or any “waste site” as defined in Wis. Stat. § 292.01(21) and Wis. Admin. Code § NR 700.03(56)(a).

“**Facility**” means an “approved facility” as defined in Wis. Stat. § 289.01(3), including an “approved mining facility” as defined in Wis. Stat. § 292.01 and a “non-approved facility” as defined in Wis. Stat. § 289.01(24).

“**Hazardous substance**” means any substance or combination of substances including any waste of a solid, semisolid, liquid or gaseous form which may cause or significantly contribute to an increase in mortality or an increase in serious irreversible or incapacitating reversible illness or which may pose a substantial present to potential hazard to human health or the environment because of its quantity, concentration or physical, chemical or infectious characteristics. This term includes, but is not limited to, substances which are toxic, corrosive, flammable, irritants, strong sensitizers or explosives as determined by the department. (Wis. Stat. § 292.01(5))

“**Environmental pollution**” means the contaminating or rendering unclean or impure the air, land or waters of the state, or making the same injurious to the public health, harmful for commercial or recreational use, or deleterious to fish, bird, animal or plant life. (Wis. Stat. § 292.01(4))

“**Advisory**” means a written opinion, issued by the department, containing a specific descriptive reference to the well or water supply and recommending that the well or water supply not be used because of potential human health risks. (Wis. Stat. § NR 738.03(1))

- Well water samples have a cumulative risk hazard index (HI) for PFAS that attains or exceeds 1.0, DHS issued a site-specific drinking water advisory letter, or both of those have occurred. See DHS guidance on calculating the HI for PFAS.

The DNR may issue or approve an advisory under Wis. Admin. Code ch. NR 738 if any of the above-noted conditions are met for private well water impacted by a site or facility. The DNR will first ask the party responsible for the contamination to provide temporary, emergency drinking water to affected private water supply owners or users. The DNR will utilize this same process and criteria to advise the responsible party (RP) on whether temporary, emergency water should be provided or whether the water supply user should consume the contaminated drinking water.

No known or willing responsible party

If the RP is unknown, unable or unwilling to provide water to the eligible, affected residences, the DNR may contract with a private water supplier to provide temporary emergency drinking water to the property once the advisory is issued or approved by the DNR.

Prior to receiving water provided by the DNR, the affected party is required to sign an agreement for temporary water and provide the signed agreement to the DNR. The agreement describes responsibilities for the deposit on and proper maintenance of equipment provided as part of the temporary water supply service. It also gives the DNR permission to access the affected property at a time convenient for the property owner so that the DNR may conduct follow-up drinking water sampling while the emergency supplies are provided.

The DNR will continue to provide temporary supplies of emergency water to an affected person for up to six months from the date that an advisory is issued or approved (per Wis. Admin. Code ch. NR 738) or until one of the following occurs, whichever occurs first:

- The contaminated well has returned to an uncontaminated condition; or
 - Follow-up laboratory analysis of well water samples confirms that concentrations of contaminants of concern fall below DHS-recommended groundwater enforcement standards and/or the cumulative risk hazard index for PFAS falls below 0.8, whichever is more protective based on DHS-recommended standards.
- The DNR determines, after a study of the area around the affected property and additional laboratory analysis, that the well water contamination was caused by the property owner; or
- The contaminated private well has been permanently replaced by an uncontaminated well or some other satisfactory water supply; or
- One of the other ineligibility criteria established in Wis. Admin. Code ch. NR 738 applies.

The DNR may provide a variance to the six-month time limit, if needed, to protect human health.

Well Compensation Grant Program

Individuals issued an advisory according to the above criteria may be eligible for the Wisconsin's Well Compensation Grant program. State funding is limited, but attempts will be made to assist all eligible parties through the well compensation program. Additional information is available at dnr.wi.gov, search "well compensation grant program."

Homeowners that sample and analyze their own wells for PFAS

If you have sampled your own private well for PFAS and would like the DNR to review the results, you may contact the DNR:

Option 1: Call the DNR Hotline at 1-800-943-0003 between 7 a.m. – 10 p.m., seven days a week. Ask for the phone number of DNR’s private water supply specialist for your county.

Option 2: Go to dnr.wi.gov and search “private water supply specialist” to obtain contact information for the specialist in your county. Discuss your well water situation with the specialist over the phone. Share results of any lab tests you have obtained.

A visit to your property for follow-up sampling conducted by the DNR may be necessary based on the information you provide. Alternatively, if you are concerned about your private well water but none of the conditions above apply, you can contact an environmental laboratory to sample and test your water. When laboratory results are available, contact the DNR or your local health department to discuss the results. Contact information for your local health department can be found by visiting <https://www.dhs.wisconsin.gov/lh-depts/counties.htm>. A list of laboratories certified (or in the process of obtaining certification) by the state of Wisconsin to test for PFAS is available at dnr.wi.gov, search for “lab cert PFAS.”

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444 21st Street South · La Crosse, Wisconsin · 54601

April 5, 2021

██████████
2545 BAINBRIDGE ST
La Crosse, WI 54603

Subject: Revised Drinking Water Advisory
2545 BAINBRIDGE ST, La Crosse, WI 54603
Tax parcel # 4-337-0
Sampling Point # 337-0
Sampling Date(s): 12/02/2020

Dear ██████████:

Based on recently issued DNR guidance (RR-131, attached), we have re-evaluated the private well sample results for your well. The test results for the sample collected at the above address on the above date(s) showed PFAS compounds at levels below the Wisconsin Department of Health Services (DHS) levels recommended for protecting health. **But, based on the DNR’s and DHS’s new Hazard Index guidance, the State of Wisconsin recommends that you not use your well water for drinking, cooking, brushing your teeth and irrigating vegetable and fruit gardens.**

The City is offering to provide bottled water delivered to your home for drinking, cooking, and brushing your teeth. The bottled water being provided by Culligan is bottled in Rothschild, WI from a municipal water system. Culligan’s source water is filtered and treated by carbon filter, reverse osmosis, distillation and other methods before it is bottled. It has been sampled for PFAS, and no PFAS was detected in the sample. There will be no cost to you for the bottled water. Please complete the attached form and mail or email it to The OS Group to make arrangements for having a water dispenser and bottles delivered to your home (email PFAS@theOSgrp.com). You may also complete this form online at www.cityoflacrosse.org/bottledwater . If you have any questions, please call The OS Group at (608) 668-2718 or email us at PFAS@theOSgrp.com.

You can also contact the DNR and DHS with questions about PFAS or the water sample results at the numbers provided below or go to the DNR webpage <https://dnr.wisconsin.gov/topic/PFAS/Campbell.html> .

<u>Questions about...</u>	<u>Agency</u>	<u>E-mail Address</u>
Soil & Groundwater Testing, Clean Up	DNR	DNRCampbellPFAS@wisconsin.gov
Drinking Water or Private wells	DNR	DNRCampbellPFAS@wisconsin.gov
Health Concerns	DHS	DHSEnvHealth@dhs.wisconsin.gov

On behalf of The City of La Crosse
The OS Group, LLC

Attachment: Bottled Water Acknowledgement
RR-131 DNR Guidance for temporary water for private well users affected by PFAS

BOTTLED WATER ACKNOWLEDGEMENT

2545 BAINBRIDGE ST, La Crosse, WI 54603

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Check ownership:

_____ Owner-Occupant

_____ Occupant Only

Number of Occupants: _____

Signed: _____ Dated: _____

Printed Name: _____

Phone Number: (_____) _____

Guidance for temporary water for private well users affected by PFAS – Wis. Admin. Code ch. NR 738

When private well water is known to be contaminated with per- and poly- fluoroalkyl substances (PFAS) from a site or facility, as defined in Wisconsin Administrative Code (Wis. Admin. Code) ch. NR 700, the Wisconsin Department of Natural Resources (DNR) may be able to provide temporary emergency drinking water supplies to a well owner or user. The contamination must have resulted from either a hazardous substance discharge or environmental pollution.

When an affected party is eligible for state assistance, the DNR strives to provide the temporary drinking water supplies as quickly as possible.

Process and criteria for DNR issuance of an advisory

The DNR, after consultation with the Department of Health Services (DHS), must issue or approve a drinking water advisory before temporary, state-funded water may be provided to an affected party. The DNR relies on the DHS' expertise to provide advice on health-based risks. This only applies to private well water known to be contaminated with PFAS from a site or facility as defined in Wis. Admin. Code ch. NR 700.

In addition, one or more of the following conditions must exist before the DNR may issue an advisory under ch. NR 738, Wis. Admin. Code:

- Well water samples have concentrations for one or more PFAS substances that attain or exceed Wis. Admin. Code [ch. NR 140](#) groundwater enforcement standards for PFAS;
- Well water samples have concentrations of one or more PFAS that attain or exceed DHS-*recommended* groundwater standards (visit dhs.wisconsin.gov, search “[PFAS cycle 10](#)” and “[PFAS cycle 11](#)”); or

Definitions

“**Site**” means any area where a hazardous substance has been discharged (Wis. Admin. Code § NR 700.03(56)(b)) or any “waste site” as defined in Wis. Stat. § 292.01(21) and Wis. Admin. Code § NR 700.03(56)(a).

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- Well water samples have a cumulative risk hazard index (HI) for PFAS that attains or exceeds 1.0, DHS issued a site-specific drinking water advisory letter, or both of those have occurred. See DHS guidance on calculating the HI for PFAS.

The DNR may issue or approve an advisory under Wis. Admin. Code ch. NR 738 if any of the above-noted conditions are met for private well water impacted by a site or facility. The DNR will first ask the party responsible for the contamination to provide temporary, emergency drinking water to affected private water supply owners or users. The DNR will utilize this same process and criteria to advise the responsible party (RP) on whether temporary, emergency water should be provided or whether the water supply user should consume the contaminated drinking water.

No known or willing responsible party

If the RP is unknown, unable or unwilling to provide water to the eligible, affected residences, the DNR may contract with a private water supplier to provide temporary emergency drinking water to the property once the advisory is issued or approved by the DNR.

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The DNR will continue to provide temporary supplies of emergency water to an affected person for up to six months from the date that an advisory is issued or approved (per Wis. Admin. Code ch. NR 738) or until one of the following occurs, whichever occurs first:

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 - Follow-up laboratory analysis of well water samples confirms that concentrations of contaminants of concern fall below DHS-recommended groundwater enforcement standards and/or the cumulative risk hazard index for PFAS falls below 0.8, whichever is more protective based on DHS-recommended standards.
- The DNR determines, after a study of the area around the affected property and additional laboratory analysis, that the well water contamination was caused by the property owner; or
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Homeowners that sample and analyze their own wells for PFAS

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444 21st Street South · La Crosse, Wisconsin · 54601

April 5, 2021

██████████
2549 2nd Ave East
La Crosse, WI 54603

Subject: Revised Drinking Water Advisory
2549 2nd Ave East, La Crosse, WI 54603
Tax parcel # 4-224-0
Sampling Point # 224-0
Sampling Date(s): 12/22/2020 & 1/21/2021

Dear ██████████:

Based on recently issued DNR guidance (RR-131, attached), we have re-evaluated the private well sample results for your well. The test results for the sample collected at the above address on the above date(s) showed PFAS compounds at levels below the Wisconsin Department of Health Services (DHS) levels recommended for protecting health. **But, based on the DNR’s and DHS’s new Hazard Index guidance, the State of Wisconsin recommends that you not use your well water for drinking, cooking, brushing your teeth and irrigating vegetable and fruit gardens.**

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You can also contact the DNR and DHS with questions about PFAS or the water sample results at the numbers provided below or go to the DNR webpage <https://dnr.wisconsin.gov/topic/PFAS/Campbell.html> .

<u>Questions about...</u>	<u>Agency</u>	<u>E-mail Address</u>
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Drinking Water or Private wells	DNR	DNRCampbellPFAS@wisconsin.gov
Health Concerns	DHS	DHSEnvHealth@dhs.wisconsin.gov

On behalf of The City of La Crosse
The OS Group, LLC

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2549 2nd Ave East, La Crosse, WI 54603

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_____ Occupant Only

Number of Occupants: _____

Signed: _____ Dated: _____

Printed Name: _____

Phone Number: (_____) _____

Guidance for temporary water for private well users affected by PFAS – Wis. Admin. Code ch. NR 738

When private well water is known to be contaminated with per- and poly- fluoroalkyl substances (PFAS) from a site or facility, as defined in Wisconsin Administrative Code (Wis. Admin. Code) ch. NR 700, the Wisconsin Department of Natural Resources (DNR) may be able to provide temporary emergency drinking water supplies to a well owner or user. The contamination must have resulted from either a hazardous substance discharge or environmental pollution.

When an affected party is eligible for state assistance, the DNR strives to provide the temporary drinking water supplies as quickly as possible.

Process and criteria for DNR issuance of an advisory

The DNR, after consultation with the Department of Health Services (DHS), must issue or approve a drinking water advisory before temporary, state-funded water may be provided to an affected party. The DNR relies on the DHS' expertise to provide advice on health-based risks. This only applies to private well water known to be contaminated with PFAS from a site or facility as defined in Wis. Admin. Code ch. NR 700.

In addition, one or more of the following conditions must exist before the DNR may issue an advisory under ch. NR 738, Wis. Admin. Code:

- Well water samples have concentrations for one or more PFAS substances that attain or exceed Wis. Admin. Code [ch. NR 140](#) groundwater enforcement standards for PFAS;
- Well water samples have concentrations of one or more PFAS that attain or exceed DHS-*recommended* groundwater standards (visit dhs.wisconsin.gov, search "[PFAS cycle 10](#)" and "[PFAS cycle 11](#)"); or

Definitions

“**Site**” means any area where a hazardous substance has been discharged (Wis. Admin. Code § NR 700.03(56)(b)) or any “waste site” as defined in Wis. Stat. § 292.01(21) and Wis. Admin. Code § NR 700.03(56)(a).

“**Facility**” means an “approved facility” as defined in Wis. Stat. § 289.01(3), including an “approved mining facility” as defined in Wis. Stat. § 292.01 and a “non-approved facility” as defined in Wis. Stat. § 289.01(24).

“**Hazardous substance**” means any substance or combination of substances including any waste of a solid, semisolid, liquid or gaseous form which may cause or significantly contribute to an increase in mortality or an increase in serious irreversible or incapacitating reversible illness or which may pose a substantial present to potential hazard to human health or the environment because of its quantity, concentration or physical, chemical or infectious characteristics. This term includes, but is not limited to, substances which are toxic, corrosive, flammable, irritants, strong sensitizers or explosives as determined by the department. (Wis. Stat. § 292.01(5))

“**Environmental pollution**” means the contaminating or rendering unclean or impure the air, land or waters of the state, or making the same injurious to the public health, harmful for commercial or recreational use, or deleterious to fish, bird, animal or plant life. (Wis. Stat. § 292.01(4))

“**Advisory**” means a written opinion, issued by the department, containing a specific descriptive reference to the well or water supply and recommending that the well or water supply not be used because of potential human health risks. (Wis. Stat. § NR 738.03(1))

- Well water samples have a cumulative risk hazard index (HI) for PFAS that attains or exceeds 1.0, DHS issued a site-specific drinking water advisory letter, or both of those have occurred. See DHS guidance on calculating the HI for PFAS.

The DNR may issue or approve an advisory under Wis. Admin. Code ch. NR 738 if any of the above-noted conditions are met for private well water impacted by a site or facility. The DNR will first ask the party responsible for the contamination to provide temporary, emergency drinking water to affected private water supply owners or users. The DNR will utilize this same process and criteria to advise the responsible party (RP) on whether temporary, emergency water should be provided or whether the water supply user should consume the contaminated drinking water.

No known or willing responsible party

If the RP is unknown, unable or unwilling to provide water to the eligible, affected residences, the DNR may contract with a private water supplier to provide temporary emergency drinking water to the property once the advisory is issued or approved by the DNR.

Prior to receiving water provided by the DNR, the affected party is required to sign an agreement for temporary water and provide the signed agreement to the DNR. The agreement describes responsibilities for the deposit on and proper maintenance of equipment provided as part of the temporary water supply service. It also gives the DNR permission to access the affected property at a time convenient for the property owner so that the DNR may conduct follow-up drinking water sampling while the emergency supplies are provided.

The DNR will continue to provide temporary supplies of emergency water to an affected person for up to six months from the date that an advisory is issued or approved (per Wis. Admin. Code ch. NR 738) or until one of the following occurs, whichever occurs first:

- The contaminated well has returned to an uncontaminated condition; or
 - Follow-up laboratory analysis of well water samples confirms that concentrations of contaminants of concern fall below DHS-recommended groundwater enforcement standards and/or the cumulative risk hazard index for PFAS falls below 0.8, whichever is more protective based on DHS-recommended standards.
- The DNR determines, after a study of the area around the affected property and additional laboratory analysis, that the well water contamination was caused by the property owner; or
- The contaminated private well has been permanently replaced by an uncontaminated well or some other satisfactory water supply; or
- One of the other ineligibility criteria established in Wis. Admin. Code ch. NR 738 applies.

The DNR may provide a variance to the six-month time limit, if needed, to protect human health.

Well Compensation Grant Program

Individuals issued an advisory according to the above criteria may be eligible for the Wisconsin's Well Compensation Grant program. State funding is limited, but attempts will be made to assist all eligible parties through the well compensation program. Additional information is available at dnr.wi.gov, search "well compensation grant program."

Homeowners that sample and analyze their own wells for PFAS

If you have sampled your own private well for PFAS and would like the DNR to review the results, you may contact the DNR:

Option 1: Call the DNR Hotline at 1-800-943-0003 between 7 a.m. – 10 p.m., seven days a week. Ask for the phone number of DNR’s private water supply specialist for your county.

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A visit to your property for follow-up sampling conducted by the DNR may be necessary based on the information you provide. Alternatively, if you are concerned about your private well water but none of the conditions above apply, you can contact an environmental laboratory to sample and test your water. When laboratory results are available, contact the DNR or your local health department to discuss the results. Contact information for your local health department can be found by visiting <https://www.dhs.wisconsin.gov/lh-depts/counties.htm>. A list of laboratories certified (or in the process of obtaining certification) by the state of Wisconsin to test for PFAS is available at dnr.wi.gov, search for “lab cert PFAS.”

This document is intended solely as guidance and does not contain any mandatory requirements except where requirements found in statute or administrative rule are referenced. Any regulatory decisions made by the Department of Natural Resources in any matter addressed by this guidance will be made by applying the governing statutes and administrative rules to the relevant facts.

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444 21st Street South · La Crosse, Wisconsin · 54601

April 5, 2021

[Redacted]
2554 1ST AVE W
La Crosse, WI 54603

Subject: Revised Drinking Water Advisory
2554 1ST AVE W, La Crosse, WI 54603
Tax parcel # 4-340-0
Sampling Point # 340-0
Sampling Date(s): 10/29/2020 & 01/21/2021

Dear [Redacted]:

Based on recently issued DNR guidance (RR-131, attached), we have re-evaluated the private well sample results for your well. The test results for the sample collected at the above address on the above date(s) showed PFAS compounds at levels below the Wisconsin Department of Health Services (DHS) levels recommended for protecting health. **But, based on the DNR’s and DHS’s new Hazard Index guidance, the State of Wisconsin recommends that you not use your well water for drinking, cooking, brushing your teeth and irrigating vegetable and fruit gardens.**

The City is offering to provide bottled water delivered to your home for drinking, cooking, and brushing your teeth. The bottled water being provided by Culligan is bottled in Rothschild, WI from a municipal water system. Culligan’s source water is filtered and treated by carbon filter, reverse osmosis, distillation and other methods before it is bottled. It has been sampled for PFAS, and no PFAS was detected in the sample. There will be no cost to you for the bottled water. Please complete the attached form and mail or email it to The OS Group to make arrangements for having a water dispenser and bottles delivered to your home (email PFAS@theOSgrp.com). You may also complete this form online at www.cityoflacrosse.org/bottledwater . If you have any questions, please call The OS Group at (608) 668-2718 or email us at PFAS@theOSgrp.com.

You can also contact the DNR and DHS with questions about PFAS or the water sample results at the numbers provided below or go to the DNR webpage <https://dnr.wisconsin.gov/topic/PFAS/Campbell.html> .

<u>Questions about...</u>	<u>Agency</u>	<u>E-mail Address</u>
Soil & Groundwater Testing, Clean Up	DNR	DNRCampbellPFAS@wisconsin.gov
Drinking Water or Private wells	DNR	DNRCampbellPFAS@wisconsin.gov
Health Concerns	DHS	DHSEnvHealth@dhs.wisconsin.gov

On behalf of The City of La Crosse
The OS Group, LLC

Attachment: Bottled Water Acknowledgement
RR-131 DNR Guidance for temporary water for private well users affected by PFAS

BOTTLED WATER ACKNOWLEDGEMENT

2554 1ST AVE W, La Crosse, WI 54603

If you desire to accept the bottled water delivery, please complete and sign this form and return it to The OS Group at PFAS@TheOSgrp.com or mail to 444 21st St. S, La Crosse, WI 54601. You may also complete this form electronically on line at www.cityoflacrosse.org/bottledwater . Call 608-668-2718 with any question you may have.

As pre-caution for the protection of human health, the City of La Crosse (The City) will provide, on a temporary basis, bottled water for drinking, cooking and toothbrushing purposes at the above referenced address. The water will be delivered to your home or business by a commercial water delivery service. At the City's cost, a dispenser / cooler and regular deliveries of 5-gallon containers of water will be provided. The City reserves the right to dictate the conditions of delivery, such as minimum and maximum number of containers per delivery, frequency and timing of deliveries. The City reserves the right to periodically review whether The City should continue to provide bottled water, considering factors such as State and Federal standards and guidance, evolving knowledge and understanding of the sources, cause and responsibility for the contamination, new or reinterpreted test results, and the availability of more permanent or cost-effective sources of water for the above purposes. The City of La Crosse makes no warranty or representation regarding the suitability of the bottled water beyond those made by the commercial water delivery service.

All reusable or returnable equipment and supplies, such as the containers and cooler/dispenser, are the property of the commercial water delivery service or the City of La Crosse. By signing below, the Occupant of the above referenced property acknowledges that all reusable or returnable equipment and supplies shall be returned to the commercial water delivery service or the City of La Crosse upon request. The Occupant agrees to provide reasonable access for delivery of bottled water and pick up of reusable or returnable equipment and supplies. Occupant(s) acknowledges that they may be required to sign an agreement with the commercial water delivery service as a condition of receiving bottled water.

Check ownership:

_____ Owner-Occupant

_____ Occupant Only

Number of Occupants: _____

Signed: _____ Dated: _____

Printed Name: _____

Phone Number: (_____) _____

Guidance for temporary water for private well users affected by PFAS – Wis. Admin. Code ch. NR 738

When private well water is known to be contaminated with per- and poly- fluoroalkyl substances (PFAS) from a site or facility, as defined in Wisconsin Administrative Code (Wis. Admin. Code) ch. NR 700, the Wisconsin Department of Natural Resources (DNR) may be able to provide temporary emergency drinking water supplies to a well owner or user. The contamination must have resulted from either a hazardous substance discharge or environmental pollution.

When an affected party is eligible for state assistance, the DNR strives to provide the temporary drinking water supplies as quickly as possible.

Process and criteria for DNR issuance of an advisory

The DNR, after consultation with the Department of Health Services (DHS), must issue or approve a drinking water advisory before temporary, state-funded water may be provided to an affected party. The DNR relies on the DHS' expertise to provide advice on health-based risks. This only applies to private well water known to be contaminated with PFAS from a site or facility as defined in Wis. Admin. Code ch. NR 700.

In addition, one or more of the following conditions must exist before the DNR may issue an advisory under ch. NR 738, Wis. Admin. Code:

- Well water samples have concentrations for one or more PFAS substances that attain or exceed Wis. Admin. Code [ch. NR 140](#) groundwater enforcement standards for PFAS;
- Well water samples have concentrations of one or more PFAS that attain or exceed DHS-*recommended* groundwater standards (visit dhs.wisconsin.gov, search "[PFAS cycle 10](#)" and "[PFAS cycle 11](#)"); or

Definitions

“Site” means any area where a hazardous substance has been discharged (Wis. Admin. Code § NR 700.03(56)(b)) or any “waste site” as defined in Wis. Stat. § 292.01(21) and Wis. Admin. Code § NR 700.03(56)(a).

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No known or willing responsible party

If the RP is unknown, unable or unwilling to provide water to the eligible, affected residences, the DNR may contract with a private water supplier to provide temporary emergency drinking water to the property once the advisory is issued or approved by the DNR.

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444 21st Street South · La Crosse, Wisconsin · 54601

April 5, 2021

[Redacted]
2608 Fanta Reed Rd
La Crosse, WI 54603

Subject: Revised Drinking Water Advisory
2608 Fanta Reed Rd, La Crosse, WI 54603
Tax parcel # 4-104-0
Sampling Point # 104-0
Sampling Date(s): 10/27/2020 & 01/21/2021

Dear [Redacted]:

Based on recently issued DNR guidance (RR-131, attached), we have re-evaluated the private well sample results for your well. The test results for the sample collected at the above address on the above date(s) showed PFAS compounds at levels below the Wisconsin Department of Health Services (DHS) levels recommended for protecting health. **But, based on the DNR’s and DHS’s new Hazard Index guidance, the State of Wisconsin recommends that you not use your well water for drinking, cooking, brushing your teeth and irrigating vegetable and fruit gardens.**

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On behalf of The City of La Crosse
The OS Group, LLC

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RR-131 DNR Guidance for temporary water for private well users affected by PFAS

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_____ Occupant Only

Number of Occupants: _____

Signed: _____ Dated: _____

Printed Name: _____

Phone Number: (_____) _____

Guidance for temporary water for private well users affected by PFAS – Wis. Admin. Code ch. NR 738

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This document is intended solely as guidance and does not contain any mandatory requirements except where requirements found in statute or administrative rule are referenced. Any regulatory decisions made by the Department of Natural Resources in any matter addressed by this guidance will be made by applying the governing statutes and administrative rules to the relevant facts.

The Wisconsin Department of Natural Resources provides equal opportunity in its employment, programs, services, and functions under an Affirmative Action Plan. If you have any questions, please write to Chief, Public Civil Rights, Office of Civil Rights, U.S. Department of the Interior, 1849 C. Street, NW, Washington, D.C. 20240.

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