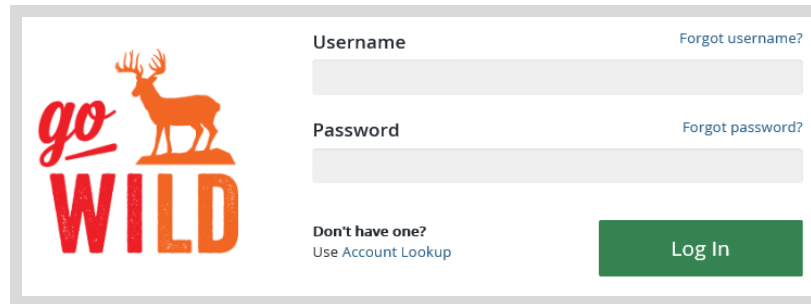


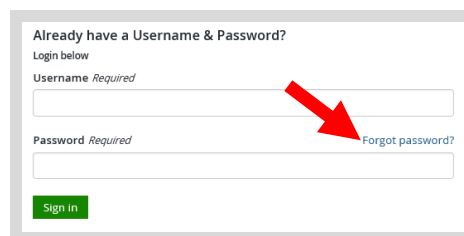
HOW TO: Reset password and view username Go Wild account

- Visit the website gowild.wi.gov.

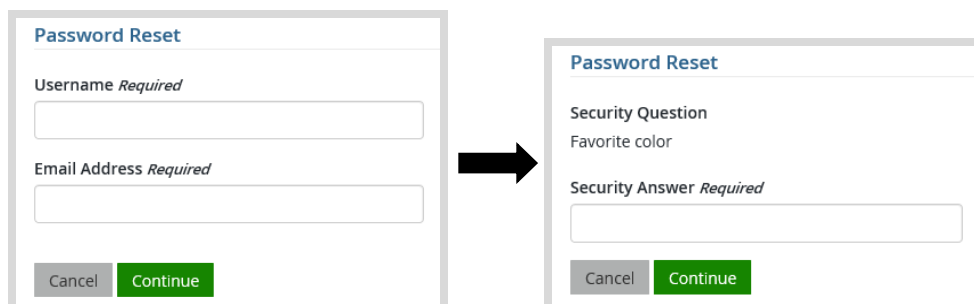


- **Verify your Username:** Your reset options are dependant if you know your username that you originally set up. Select the appropriate option below:
 - **Username is known = follow option 1 instructions.**
 - **Username is unknown = follow option 2 instructions.**

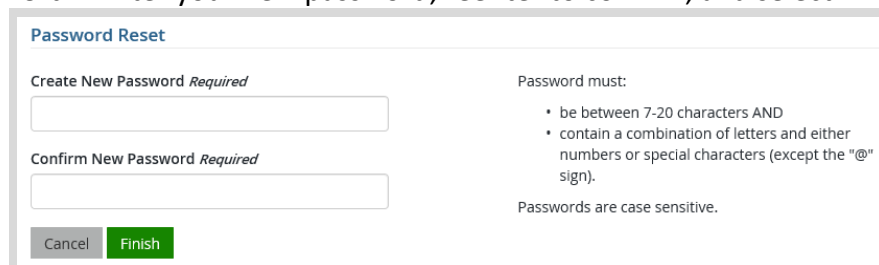
Option 1 [Username is known]: If you know your username, you may reset your password by selecting the **Forgot password** link from the login page. If you do not know your username, please go to **Option 2** below:



- **Begin reset:** You will reset your password by entering your (1) **username & email address**, and (2) **answer your security questions**.
 - If you are unable to answer your security questions, go to Option 2 below.



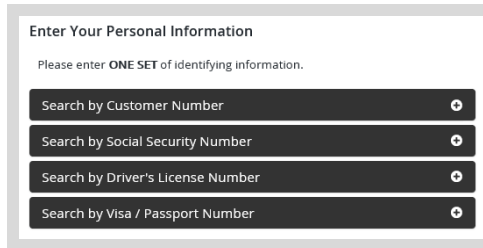
- **Create new password:** Enter your new password, reenter to confirm, and select finish to complete.



- **Welcome Back!** Congratulations, your password has been reset! You may now continue through the login process to get to your homepage.

Option 2 [Username is unknown]: If you do not know your username, or can't answer your security questions, you will access your account using one of the other search criteria.

- If you are an organization/business customers please contact the DNR Call Center 1-888-936-7463 for assistance to reset your username.

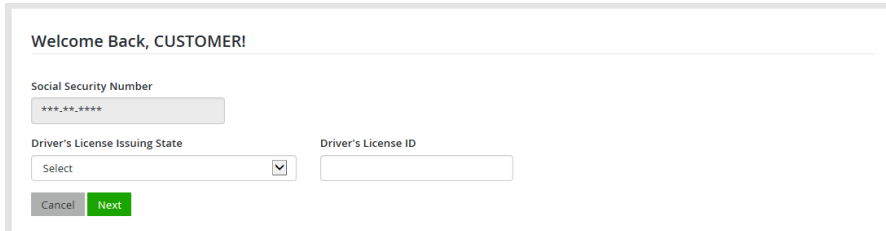


Enter Your Personal Information

Please enter **ONE SET** of identifying information.

- Search by Customer Number
- Search by Social Security Number
- Search by Driver's License Number
- Search by Visa / Passport Number

- **Welcome Back!** Your account has been found. Enter your driver license (optional). If you do not wish to enter your driver license, leave both the DL state and DL number blank. Select Next when finished.



Welcome Back, CUSTOMER!

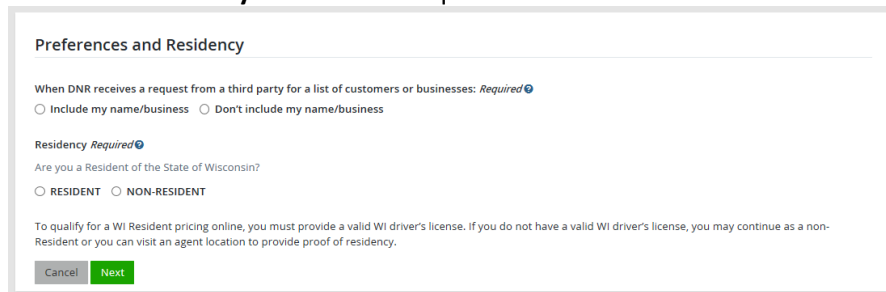
Social Security Number
-**-*

Driver's License Issuing State
Select

Driver's License ID

Cancel Next

- **Preferences and Residency.** Answer both questions and select Next.



Preferences and Residency

When DNR receives a request from a third party for a list of customers or businesses: *Required*

Include my name/business Don't include my name/business


Residency *Required*

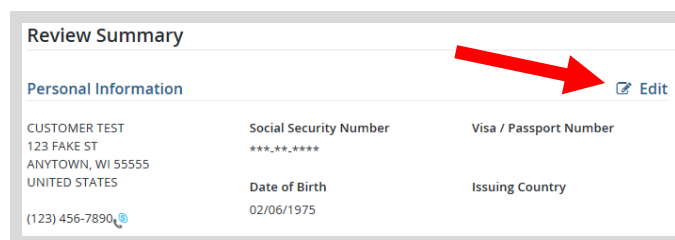
Are you a Resident of the State of Wisconsin?

RESIDENT NON-RESIDENT


To qualify for a WI Resident pricing online, you must provide a valid WI driver's license. If you do not have a valid WI driver's license, you may continue as a non-Resident or you can visit an agent location to provide proof of residency.

Cancel Next

- **Review Summary.** Check your personal information (address, phone, email, etc) for accuracy. If changes need to be made, select the  **Edit** icon. Once everything is confirmed correct, select the **Yes** button at the bottom.

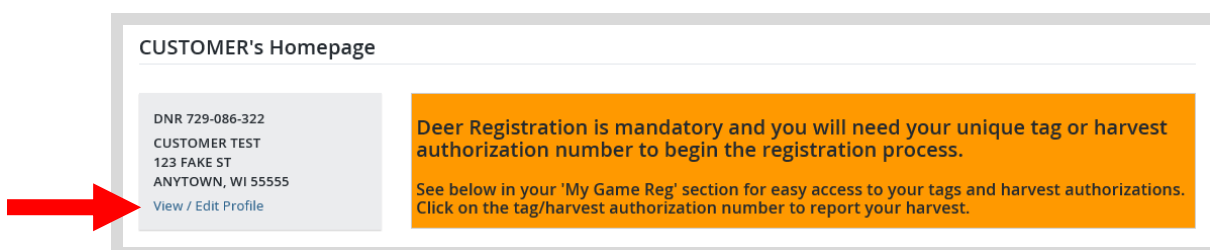


Review Summary

Personal Information  **Edit**

CUSTOMER TEST 123 FAKE ST ANYTOWN, WI 55555 UNITED STATES (123) 456-7890	Social Security Number ***-**-**** Date of Birth 02/06/1975	Visa / Passport Number Issuing Country
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- **Customer Homepage** - There is a customer information area at the top left of the screen. Select the link to **View/Edit Profile**.



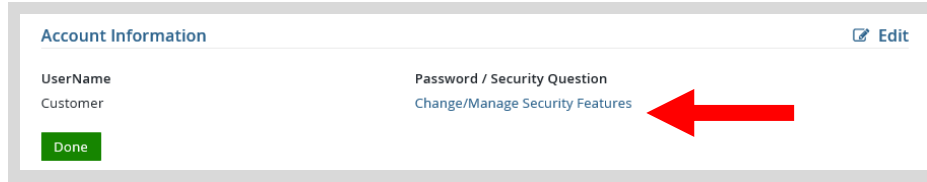
CUSTOMER's Homepage

DNR 729-086-322
CUSTOMER TEST
123 FAKE ST
ANYTOWN, WI 55555
[View / Edit Profile](#)

Deer Registration is mandatory and you will need your unique tag or harvest authorization number to begin the registration process.

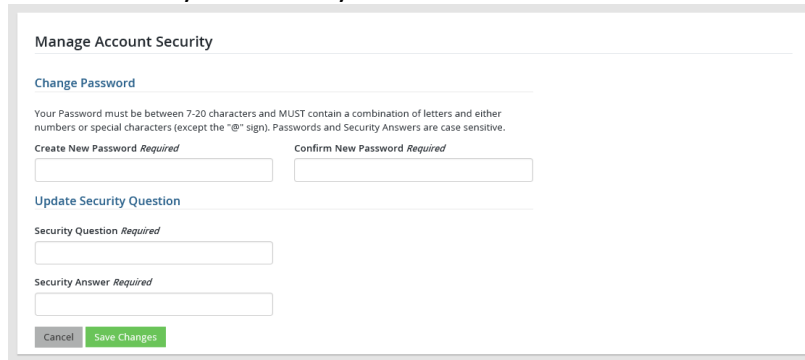
See below in your 'My Game Reg' section for easy access to your tags and harvest authorizations. Click on the tag/harvest authorization number to report your harvest.

- **Customer Profile Page.** If you have already created a username and password for your online account, there will be a link at the bottom of your Customer Profile page [Change/Manage Security Features](#). Select the link to open the Account Security Manager...



The screenshot shows the 'Account Information' page. On the left, under 'UserName', the value 'Customer' is displayed. On the right, under 'Password / Security Question', there is a blue link labeled 'Change/Manage Security Features'. A red arrow points to this link. At the bottom left is a green 'Done' button, and at the top right is a blue 'Edit' button with a pencil icon.

- **Manage Account Security.** You may now change your password and/or security question. Your username will stay the same. Select [Save Changes](#) when finished and your edits will be complete. Make sure to keep track and secure your security information for future use.



The screenshot shows the 'Manage Account Security' page. It has a section for 'Change Password' with a note: 'Your Password must be between 7-20 characters and MUST contain a combination of letters and either numbers or special characters (except the "@" sign). Passwords and Security Answers are case sensitive.' Below this are two input fields: 'Create New Password Required' and 'Confirm New Password Required'. There is also a section for 'Update Security Question' with two input fields: 'Security Question Required' and 'Security Answer Required'. At the bottom, there are 'Cancel' and 'Save Changes' buttons.

- **Congratulations!** your password has been reset! Select [Done](#) to continue to your homepage.