

CORRESPONDENCE/MEMORANDUM

State of Wisconsin

DATE: March 23, 2010
TO: Crystal Lake RV Resort File
FROM: Doris Thiele
SUBJECT: Site Visit Notes for March 23, 2010

January 5, 2010 - I met with Brad Galarneau. At that meeting, I mentioned to Brad that the lagoons levels were high and Crystal Lake should get contingency plans in place if they couldn't/wouldn't be able to hold wastewater until the spray irrigation fields were ready to receive wastewater in the spring. Brad asked me for a list of engineers, clarification on the specifications for a fence, if plans and specifications would be needed if the effluent pump was replaced and for another Water Quality Certification form from water regulation and zoning. Brad indicated the Resort intended to hire an engineering consultant to help them develop a comprehensive management plan and to be the contact for all Department compliance issues (including water supply). A file system has been created for the required documentation so that Resort had easy access to them. Brad had put together a small power point presentation to help me understand where they were on completing the necessary tasks. This same power point would be enhanced so that it could be used as a training tool for staff.

March 3, 2010 - Howard Wiese sent me an email to let me know he not be responsible for submitting the January 2010 DMR. He expects his association with Crystal Lake will soon be terminated. He also indicated he had not been paid. According to Howie, all three lagoons were full. Only one lab report is available for January and Howie did not complete any sampling in February. Bub Styre has been hired.

March 3, 2010 - I sent an email to Brad Galarneau asking him for an update on the progress Crystal Lake was making on their list of tasks as discussed at the enforcement conference and documented in a response letter. I did approve the daily spray irrigation log proposed by the Resort. I reminded Brad that the Resort needed to notify the Department within 24 hours of bypassing and that a written report was to be submitted within five days. The January 2010 DMR has not yet been received.

March 4, 2010 - Brad Galarneau sent me an email to let me "know we are updating now in conjunction with the assistance of Bud Styre" and will send the information shortly.

March 12, 2010 - Brad Galarneau sent an email to me indicating the update would be ready by "next Friday" (March 19, 2010).

March 20, 2010 - Department had not received any update from Crystal Lake

March 23, 2010 - Pam Kober and I completed a site visit at Crystal Lake. Wastewater samples were taken. Lagoon 1 was not overflowing, but there were indications that it had recently overflowed directly into the adjacent marsh/pond. Lagoon 2 was overflowing into Lagoon 3 and there were indications it had recently overflowed directly into the adjacent marsh/pond. Lagoon 3 was overflowing from the NE corner directly into the marsh/pond. We observed several dead fish along the west side of the marsh/pond. We estimated over 50 dead fish. We were not able to observe the entire shore of the marsh/pond. Upon further examination we concluded one dead fish was a bullhead.

We were able to talk with Brad Galarneau, Marty Mollander (sp) and Bud Styer. We did meet Randy Styer, but did not talk with him. Marty Mollander is now in charge of the restaurant, bar and office. Randy Styer is the "outside" contact and Bud Styre is the general manager. Brad Galarneau is only going to be at Crystal Lake for two more weeks. Brad stated that he can't have direct communication with Bud Styre without going through Doug Hemphill. Hemphill is Brad's supervisor. Bud was hired approximately 2 weeks ago by Morgan Management. Bud has hired Marty and Randy. In addition, Pat Rehinkle will be overseeing the lagoons, sampling and reporting. Dennis Crow is still assisting with drinking water compliance issues.

Bud Styre indicated he thought the backwash water from the water supply well arsenic treatment was the main reason the three lagoons were not able to hold the wastewater for the entire winter. He thought Lagoon 3 was discharging

“clean” water. His definition is based on TSS and BOD results. He requested that Crystal Lake gain permission to continue to draw down Lagoon 3 and eventually Lagoon 2, and direct the wastewater into the marsh/wetland or directly to Crystal Lake. Mr. Styer confirmed there is a direct conduit from the marsh/pond to Crystal Lake proper. Mr. Styer believed the wastewater in Lagoon 2 and 3 was “too clean” to be hauled to another wastewater treatment facility for further treatment. He also indicated that the nearby wastewater treatment plants could not accept the wastewater as they were all close to capacity.

Upon returning to the office, I discovered I had two voice mail messages from Peter Conrad, Crystal Lake’s legal council. Mr. Conrad had also sent me an email with some chemical analysis and pumping history attached. He requested I call him once I had reviewed the documents. I emailed him back and told him that I had not yet reviewed the documents, and wasn’t able to estimate when I would be able to do so. I also indicated that I would not participate in a conference or any other call until I had an opportunity to discuss the situation with Department legal council.

FYI – Bud Styer owned Crystal Lake from 1981 to 1998. Morgan Management purchased the property in 2005.