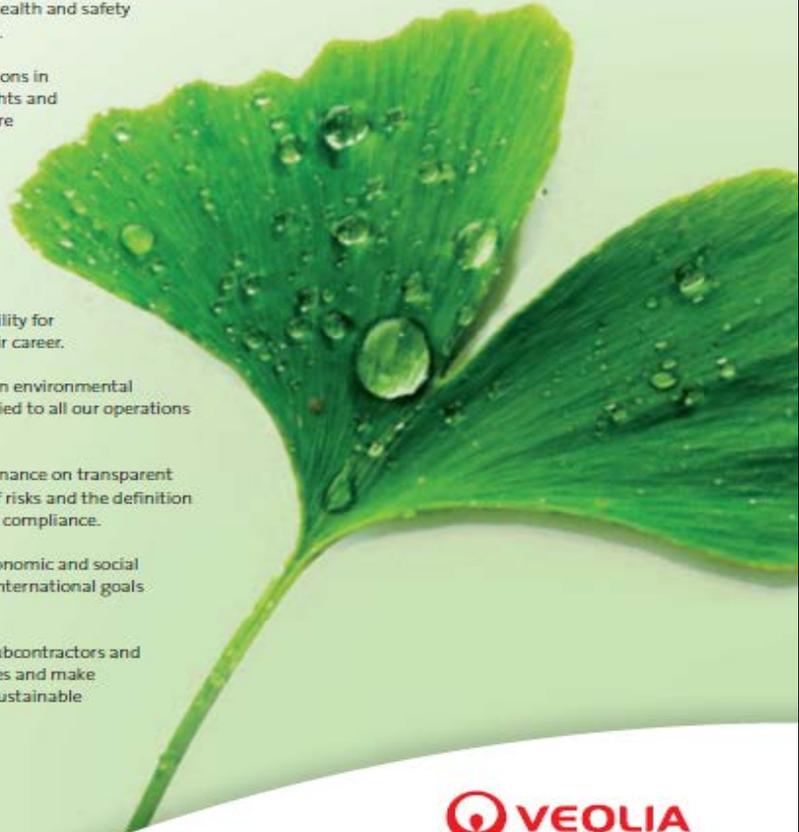


# *2014 Green Tier Annual Report Veolia ES-Technical Solutions Menomonee Falls, Wisconsin Facility*

## Veolia Environnement's commitments

- Protect** the environment, contribute to conserving natural resources and biodiversity, and combat climate change.
- Promote** - through innovation, research and development - environmental, economic and social solutions that will meet the needs of future generations.
- Raise** awareness of environmental challenges and the ensuing need for behavioral changes among all concerned with our activities.
- Adapt** our service offers, through dialog, the quality of the advice we provide and our expertise, to meet the needs and expectations of clients.
- Ensure** our employees' health and safety and help improve public health.
- Provide** working conditions in which fundamental human rights and international labor standards are complied with.
- Promote** diversity and combat discrimination to guarantee equal opportunities.
- Encourage** skills development and upward mobility for our employees throughout their career.
- Gradually set** our own environmental and social standards to be applied to all our operations around the world.
- Base** our corporate governance on transparent communication, anticipation of risks and the definition of rules for ethical conduct and compliance.
- Contribute** to local economic and social development, and to meeting international goals for access to essential services.
- Encourage** partners, subcontractors and suppliers to adhere to our values and make their own contribution to our sustainable development commitments.

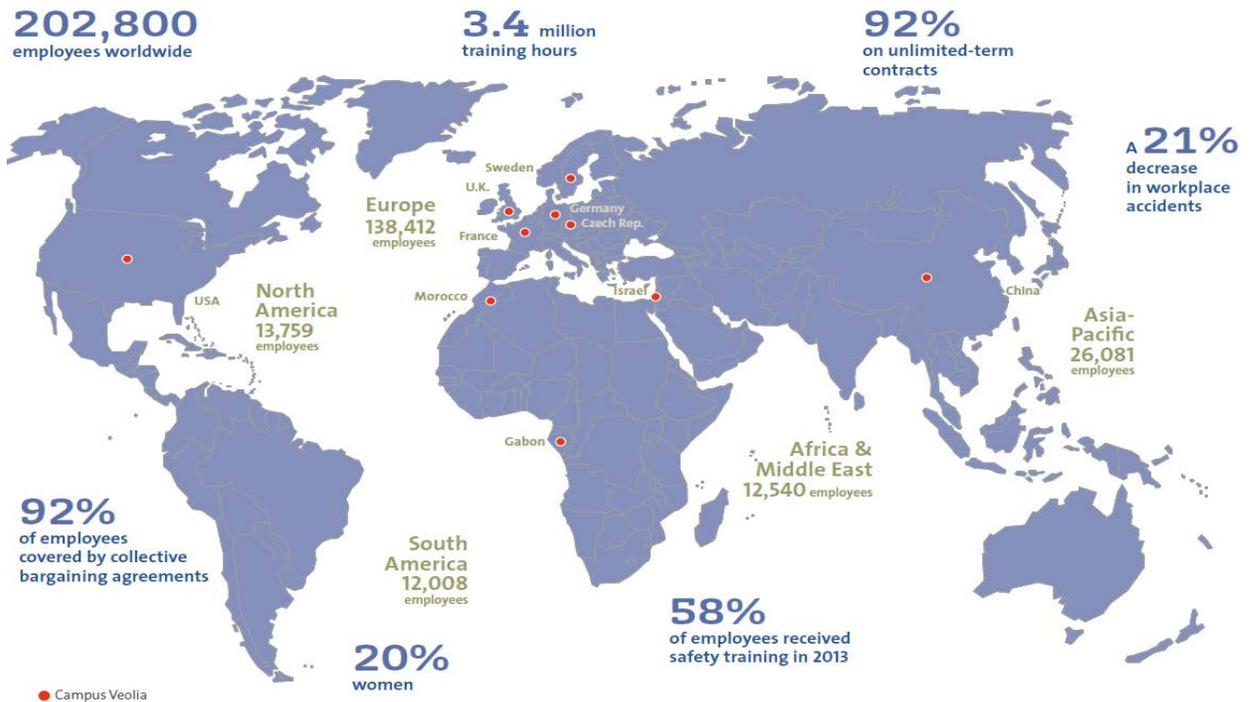


*2014 Green Tier Annual Report*

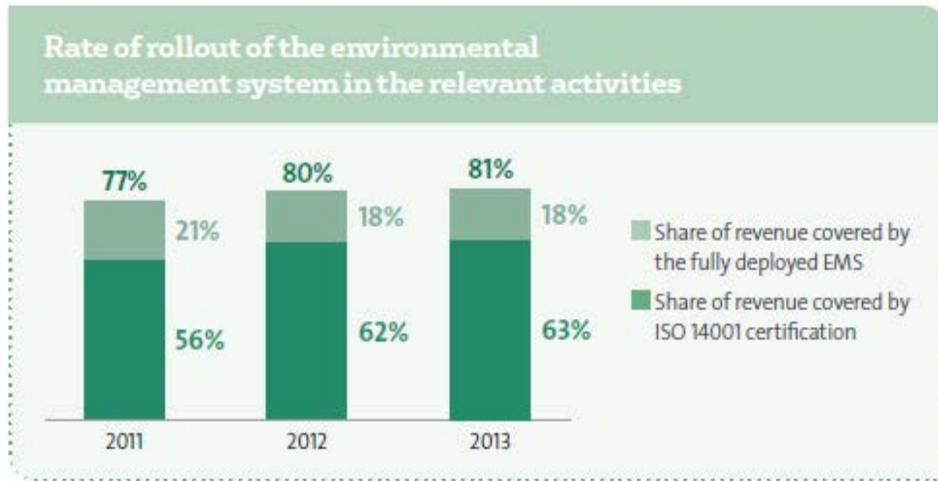
**Executive Summary and Business Overview**

Veolia ES-Technical Solutions is pleased to provide our seventh Annual Report since becoming a Green Tier participant at the Tier 1 level on July 15, 2008. This report covers the activities and accomplishments of the Menomonee Falls, Wisconsin facility for the 2014 calendar year. We have also highlighted some of the environmental initiatives our company has underway both across North America and worldwide.

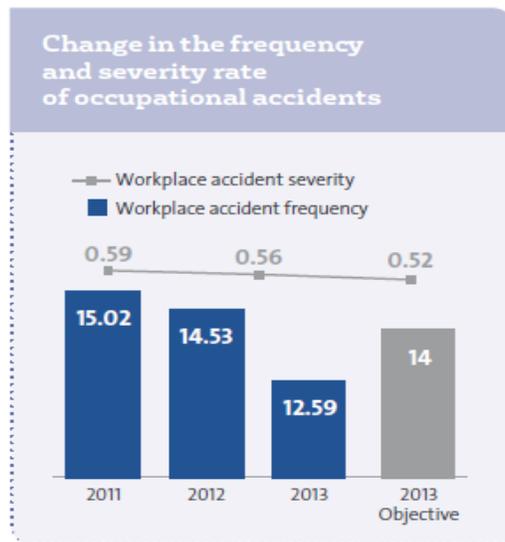
Veolia ES-Technical Solutions is the hazardous waste subsidiary of Veolia Environnement, which offers public and private sector clients a wide range of services under a single brand, designed to protect the environment and conserve natural resources. Water cycle management, waste recovery and recycling, energy management, transportation of people and goods - all over the world, Veolia Environnement supplies comprehensive solutions that reconcile economy with ecology in pursuit of sustainable development. Our performance-based contractual approach, experience in the public-private partnership model, shared expertise of our 202,800 employees and quality of our research have made us a benchmark in the environmental business. In 2013, Veolia Environnement invested in training programs covering 3,447,600 hours of instruction; an average of 17 hours of training per employee. With an emphasis on employee involvement, a focus on continuous improvement, and a buy-in from all levels of management, we have found that a better trained employee makes a more environmentally responsible and safer employee. In addition, Greenhouse Gas (GHG) emissions from our worldwide operations decreased by 4% in 2013. To further educate the public on our worldwide efforts in relation to sustainability and our commitment to instituting Environmental Management System (EMS) programs, we have set up a website that details these efforts. The information in our report covers 2009-2013, with 2014 data to be posted on our corporate website in 2015. Please find Veolia 2013 CSR Performance Digest at [www.veolia.com](http://www.veolia.com).



Veolia is a global service provider and is proud of diversity and accomplishments.



Veolia embraces continuous improvement in an effort to reduce environmental impacts associated with our environmental activities.



With clear communication of safety expectations and a proactive approach, Veolia has experienced a consistent reduction in workplace accidents.

Veolia Environmental Services North America (VESNA) encompasses Veolia ES-Industrial Services and Veolia ES-Technical Solutions. For information on each of these subsidiaries, please go to [www.veoliaes.com](http://www.veoliaes.com). In looking at our most recent data from 2013 for operations under the VESNA

umbrella, you will find we have focused the aforementioned global perspective here in North America and have worked hard to provide sustainable solutions in our normal course of business.

As a subsidiary of VESNA, Veolia ES-Technical Solutions provides a complete range of services for industrial and municipal customers needing to dispose of hazardous waste. With more than 45 sales, services, treatment and disposal facilities, we have locations convenient to most industrial facilities throughout the U.S. Our mission statement is: 'Resourcing the World: Providing innovative environmental solutions in energy, water and waste'.



## **Environmental Management System and Progress Report**

Our internal Green Tier Team met during 2014 to review the Aspects and Impacts of this facility, updated and refined SOP's to ensure we are changing as our activities change, communicated with interested parties and vendors and fully embraced the continuous improvement concepts associated with ISO14001 and the Green Tier Program. In June 2012, Eagle Group audited our EMS and concluded it conforms to the ISO14001:2004 Environmental Management System standard.

In April, June and December 2014 we conducted Management Business Reviews (MBR's) that covered not only our Green Tier/ISO14001 programs but also an overall review of customer, employee, Information Technology and shareholder status. The reviews were attended by the VES-TS Senior Staff, as well as regional and local managers. In April 2014, we were audited by the CHWMEG group and were recognized as an acceptable disposal facility for their members. In addition we had 8 individual customer audits of our site in 2014. Our facility was audited by regulatory agencies in 2014 including US Environmental Protection Agency, WI Department of Natural Resources and WI Department of Revenue.

The results of the external audits, internal audits and management reviews indicate that our EMS system continues to be suitable, adequate and effective.

As reported last year, the structure of our EMS serves as a template that can be used by any Veolia ES-Technical Solutions operation in North America wishing to become ISO14001 certified. This corporate template approach provides consistency throughout Veolia ES-Technical Solutions and ensures seamless communication from top to bottom. Within the Central Branch operating unit the Menomonee Falls Facility, our Livonia MI office and our East Chicago office all have completed the EMS self-certification. During 2014 our Blaine, Minnesota office used our template to work toward the ISO14001 self-certification to be completed in 2015. The Veolia ES-Technical Solutions Menomonee Falls Facility continues to operate under the pillars of our Environmental Policy. The main points of the policy continue to be:

***1-Environmental Protection and Enhancement***

***2-Waste Reduction, Recycling, Treatment and Disposal***

***3-Biodiversity***

***3-Sustainable Use of Natural Resources***

***4-Wise Use of Energy***

***5-Compliance***

**6-Risk Reduction**

**7-Public Policy and Public Education**

**8-Participation in Environmental Organizations**



**Environmental Performance**

Outlined below are the details on how the Veolia ES-Technical Solutions Menomonee Falls Facility performed in 2014 against our stated goals:

**Goal 1) *Identify additional waste material that can be used as a solidification agent in the non-hazardous solidification process. This will allow for beneficial reuse of the material.***

- We used over 3.9 million pounds of waste as a solidification reagent in 2014. We will continue to find materials for beneficial reuse at our facility in 2015.

**Goal 2) *Investigate alternative landfill options that are closer to the Veolia facility. Most of the material is currently shipped to landfills miles from the facility. This would lessen the impact of the solidification process.***

- In 2014 we negotiated with a landfill that is closer in proximity to our facility; the process is still underway and will be resolved in 2015. We continue to use landfill options that are closer to our direct customers thus saving in operational expense and fuel usage.

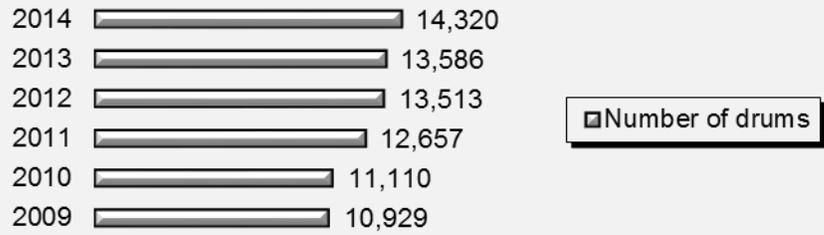
**Goal 3) *Continue the expansion of vermiculite recycling/reuse activities***

- Vermiculite is used to separate small containers packed together in a drum. The vermiculite restricts movement and thus damage to the containers during handling and transportation. Use of vermiculite reduces the amount of spills and damaged containers. We reuse and repackage uncontaminated vermiculite from various processes on site. In 2014 we created 86 bags of vermiculite that were reused by our VESTS Service Sites. In addition, we reused the equivalent of 180 bags in our repack operation at the Menomonee Falls facility.

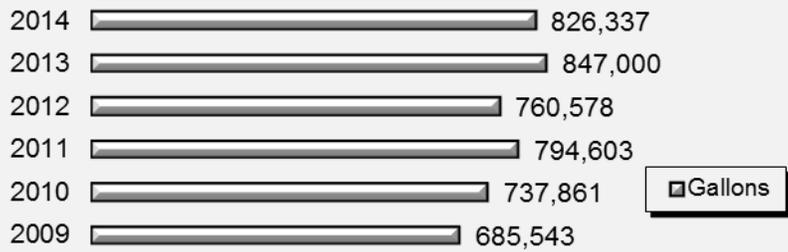
**Goal 4) *Continue the current recycling program and strive for improvement in the measurable.***

- The following graphs illustrate our success with our recycling activities and an improvement of our tracking of these activities. The ability to benchmark our success has also given us the ability to set goals for improvement. This will continue to be an area we emphasize as we strive for continuous improvement. Below are some data and results for 2014.

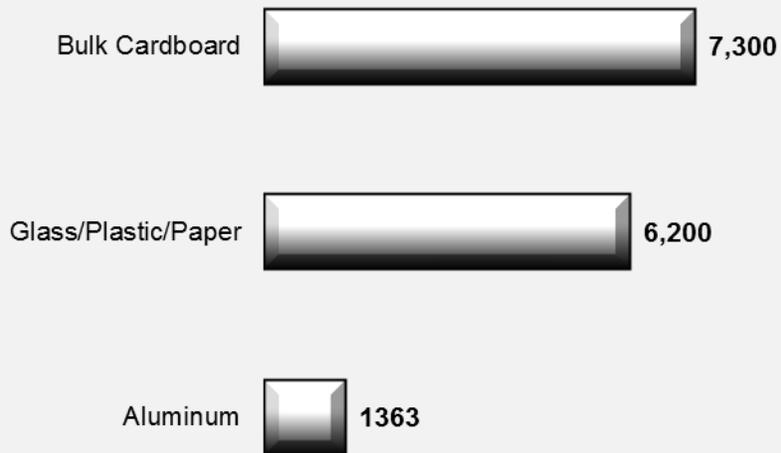
### Drums Recycled from the Menomonee Falls Facility



### Thermal Recycling at Menomonee Falls Facility



### Recycling Data for 2014 (pounds)



## Energy and Climate Change

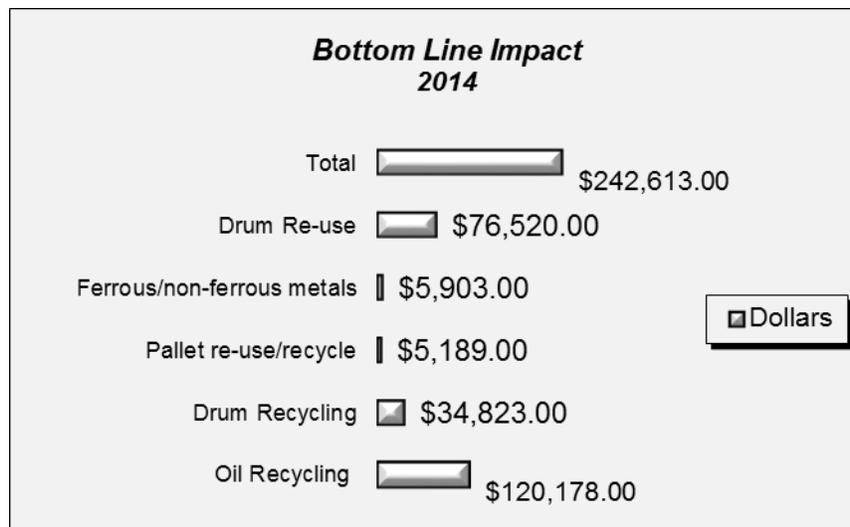
Reviewing our impact to the environment on a national and global basis can be done using a number of on-line tools created by our organization. Our main website is [www.veolia.com](http://www.veolia.com) and it discusses our overall company and provides information on our environmental policies and philosophies. We have also dedicated a website specifically focused on our sustainability effort world-wide and on September 21, 2009 we launched the web portal [www.EnvironmentalPassion.com](http://www.EnvironmentalPassion.com), which expresses our commitment to implementing sustainable practices to preserve the environment for future generations. It also includes opportunities for the viewer to test their recycling knowledge with a quiz and to determine their carbon footprint.

## Transportation

The Menomonee Falls facility does not have an on-site fleet of transportation vehicles. When we look at this aspect of our potential impacts to the environment, we focus on our consolidation efforts. As a standard procedure, we attempt to fill every bulk container and semi-truck leaving the facility as full as we can while adhering to DOT and safety regulations. In 2010 we implemented a computer scheduling system that allows us to optimize transportation lanes across the country, look for opportunities to focus on logistics to conserve diesel fuel and create fewer empty running miles.

## Economic Performance

In looking at how our Green Tier/ISO14001 Program has affected our economic performance, we would like to focus on how our activities affected our bottom line. In 2014 we measured the economic impact of recycling and re-use of metal and plastic drums, oil recycling, ferrous and non-ferrous metal recycling, pallet reuse and recycling.



This data clearly shows that putting our Green Tier/ISO14001 program in place adds value to our business.

## Community Involvement

The VES-TS Menomonee Falls facility is an active participant in the Waukesha County Adopt-A-Highway program. We have adopted Highway Y between CR-VV and CR-W, and we conducted cleanup activities in the spring, summer and fall of 2014. In addition to sponsoring local community activities, we are particularly proud of our involvement with Junior Achievement of Wisconsin. During 2014 we had employees present the Junior Achievement curriculum to students from various local elementary schools covering kindergarten through fourth grade. Our involvement in supporting education is also apparent at the college level with employees sitting on advisory committees at the University of Wisconsin-Milwaukee (NIH endorsed Institutional Biosafety) and Milwaukee Area Technical College (Environmental Health and Water Quality). Other company wide philanthropic activities can be found on the Veolia Foundation website at [www.foundation.veolia.com](http://www.foundation.veolia.com).

### **Menomonee Falls Facility Goals for 2015**

Our Green Tier committee has chosen some goals with environmental focus for the current year. The focus will be to lessen environmental impacts due to activity at the Menomonee Falls facility. The major goals for Veolia ES Technical Solutions Menomonee Falls facility for 2015 are as follows:

**1-Gather engineering, design and capital for construction project which would allow a move of the solid waste solidification process into the stabilization building. This would allow particulate capture in the solidification process due to the operation of the bag house in the stabilization building.**

**2-Identify 3% additional waste material to be used as a solidification agent in the non-hazardous solidification process. This will allow for beneficial reuse of the material.**

**3-Reduce transportation fuel consumption by 5% by using a local landfill option, closer to the Veolia facility, to lessen the environmental impact of the solidification and stabilization processes. Most of the material generated in the solidification and stabilization processes is currently shipped to landfills miles from the facility.**

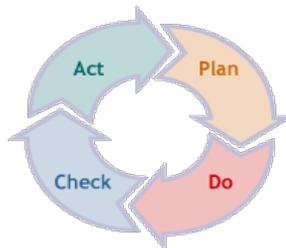
**4-Replace 1 diesel forklift with a propane forklift in order to make use of a cleaner burning fuel.**

**5-Continue our current recycling programs and strive for a 2% improvement in the measurable.**

**6-Divert 2% material from solid waste landfill to waste to energy disposal.**

### **Conclusion**

Veolia ES Technical Solutions is committed to sustainability at every level of our organization. The WDNR Green Tier program has continued to prove to be an advantage to our business and improve the environment. We believe we are positioned to make this program sustainable within our operation for years to come. The tenets of the Green Tier Program and ISO14001 also align with our focus on working safely every day. The safety of our employees and the environment is our number one goal each day and we look forward to the continued improvement of our operations through programs like Green Tier.



## *Attachment “A”*

### Form #2 External Communications

<b>Party Requesting Information</b>	<b>Date of Request</b>	<b>Date of Response</b>	<b>Information requested</b>	<b>Name of VES Employee responding</b>
CHWMEG	4/25/2014	4/25/2014	Customer Audit 6/4/2014	Tom Daly/Charles Elliott
Gopher – Greeneye Consultant	5/19/14	5/19/14	Customer Audit 6/19/14	Tom Daly/Charles Elliott
Eli Lilly	5/19/14	5/19/14	Customer Audit – DEA focus 5/28/14	Tom Daly/Charles Elliott
Emerson	6/01/14	6/01/14	Customer Audit 6/6/2014	Tom Daly/Charles Elliott
WI DNR inspection	6/25/14	6/25/14	Semiannual compliance audit 6/25/14	Tom Daly/Charles Elliott
Plascore	7/8/14	7/8/14	Customer Audit 7/18/14	Tom Daly

Matrix	7/14/14	7/14/14	Risk assessment audit 7/22/14	Charles Elliott
P&G	7/16/14	7/16/14	Customer audit 7/24/14	Tom Daly/Charles Elliott
Vetter/ThermoFisher	7/16/14	7/16/14	Customer audit 7/23/14	Charles Elliott
P&G WI	9/10/14	9/11/14	Customer audit: 10/8/14	Charles Elliott
AROW group	8/23/14	8/23/14	Group meeting and tour: 9/23/14	Mark Heal
VES Internal Audit	Early 2014	Early 2014	Internal audit: 9/22,23,24,25 - 2014	Tom Daly/Charles Elliott
USEPA	8/27/14	8/27/14	Environmental Audit: 8/27,28 2014	Tom Daly/Charles Elliott
USEPA	8/3/14	8/3/14	Site tour / permitting review: 9/3/14	Tom Daly/Charles Elliott
WIDOR	10/24/14	10/24/14	Process audit/tour	Charles Elliott
Kimberly Clark	12/5/14	12/5/14	Customer Audit	Tom Daly/Charles Elliott
MF Fire Dept	11/13/14	11/13/14	Audit	Tom Daly