

Frequently Asked Questions (FAQs)

- **Information that I sent to the DNR a while ago do not appear on these forms. Why not?**

Our staff resources are limited and we are still working on updating or verifying our records with the information you sent to us. If you provided information such as a WUWN or PWSID that does not appear on the form, you may provide it again if you wish but please know that we are aware of the information you previously submitted, and that while we may not yet have had a chance to evaluate it, we will do so in the future.

- **I've received a form for a well that is abandoned or not drilled. What should I do?**

If you received a form for a well you previously indicated was abandoned or you thought was abandoned, please write "Well Formerly Identified as Abandoned" across the top and return it to us. Likewise, if you received a form for a well you previously identified as not drilled write "Well Formerly Identified as Not Drilled." Please Note: An abandoned well is not the same as a capped well or an inactive well. To learn about the difference and when a well must be abandoned please go to the DNR web site at <http://dnr.wi.gov/org/water/dwg/pubs/wellabandonment.pdf>.

- **I didn't receive a form for each well I own. What should I do?**

Blank forms are available on the DNR web site at <http://dnr.wi.gov/org/water/dwg/hicap.html>. Please complete a form for each well you own and mail it with the forms you received from DNR. To obtain a paper copy, call Mike Solomon at 608-266-3484.

- **I have not drilled the well yet. What do I do with the form?**

Write on the form that the well was not constructed yet and mail the form. If you do not mail the form, the DNR will assume that the well was drilled and that you failed to report your pumpage. Please return all pumpage reporting forms. You should also know that well construction approvals are only good for 2 years from the date of issuance. If the well is not constructed within that time, you must apply for a new approval prior to constructing the well.

- **How do I fill out the form if I do not have a meter?**

The DNR guidance on meters and other estimation methods was printed on orange-colored paper and sent to all high capacity well owners in a previous mailing. That 4-page guidance on how to measure or estimate the amount of water pumped from your high capacity well is available on the DNR web site at: <http://dnr.wi.gov/org/water/dwg/highcap/PumpageGuidance.pdf>. To obtain a paper copy, please call Mike Solomon at 608-266-3484.

- **How will DNR keep track of well ownership, status, and use?**

The DNR inventory of high capacity wells will be updated when you do any of the following: apply for a new well; request approval to operate newly purchased high capacity wells; apply for an increase in pump size; submit corrections on future pumping reports; or submit well abandonment records. Your well driller or pump installer can supply the appropriate forms or they can be found on the DNR web site at: <http://dnr.wi.gov/org/water/dwg/Forms/3300256.pdf>.