Form 1100-001
(R 2/07)

NATURAL RESOURCES BOARD AGENDA ITEM

Item No. 7.A.4

SUBJECT: Retirement REsolution-Myra A. Snippen

FOR: JUNE **BOARD MEETING**

TO BE PRESENTED BY: Scott Hassett

SUMMARY:
Myra A. Snippen will retire after 8 years of service to the citizens of the state of Wisconsin

RECOMMENDATION: Adopt Retirement Resolution for Myra A. Snippen

LIST OF ATTACHED MATERIALS:

No	☑	Fiscal Estimate Required	Yes ☐	Attached
No	☑	Environmental Assessment or Impact Statement Required	Yes ☐	Attached
No	☑	Background Memo	Yes ☐	Attached

APPROVED:

Regional Director, — Date 5-11-07

Administrator, — Date

Secretary, Scott Hassett — Date 5/16/07

cc: Laurie J. Ross - AD/5
NOR/Spooner-Susan Krantz

Retirement Resolution

Myra A. Snippen, Natural Resources Customer Service Representative, Lead Worker for the Ladysmith Service Center, retired from Wisconsin Department of Natural Resources on **May 22, 2007**, after 8 years of dedicated service to the citizens of the State of Wisconsin.

From July 6, 1999 until May 22, 2007 Myra Snippen served the public and the Department as a member of the Customer Assistance and Employee Services Team. Myra performed many duties with excellence including managing the Ladysmith Service Center. This daily service involved license sales, recreational vehicle registrations, advising citizens of regulations, providing program information, office management and many more duties on a daily basis. Myra coordinated the office move from the Ranger Station on Hwy 8 to the Hwy 27 Service Center and held a successful open house. She coordinated the renovation of the Service Center into a regional meeting facility.

In 2006 Myra was honored by the State Employee Suggestion Board for her innovative idea to create a newsletter to keep DNR Customer Service Staff and also our License Agents throughout the State more informed. Myra suggested the newsletter contain updates regarding hunting and fishing licenses, department updates and changes that all could benefit from being aware of. Myra also serves her community and for 3 years she and co-worker Maria Taylor have collected yogurt lids that generate funds to the Susan G. Komen Breast Cancer Foundation.

During her career, Myra's supervisors have described her as having pleasant manner and going above and beyond in the practicing of good customer service. She skillfully and efficiently managed the Ladysmith Service Center and kept excellent contact with her co-workers in the building regarding any issues affecting their work. Customers have written with appreciative comments about how helpful, courteous and efficient Myra had been to them. One customer said that she was the most helpful and courteous state employee they had ever met. Another customer shared that the assistance Myra provided was the best service they ever had in state government. These comments from those who had the pleasure of working with Myra reflect the spirit of service and care she exhibits to those she has contact with.

WHEREAS, MYRA A. SNIPPEN, has spent 8 years faithfully serving the State of Wisconsin by aiding in the protection of its natural resources:

NOW, THEREFORE, the Natural Resources Board assembled at Waukesha, Wisconsin on June 27, 2007, recognizes such faithful service with due respect and gratitude, and hereby makes this commendation a part of its official record.

Natural Resources Board

Christine Thomas, CHAIR